| Search Notes Header Page | Application No. | Applicant(s) | |
|---|---|---|---|
| | 10/070,959 | TAUFIQUE, SOHEL | |
| | Examiner | | Art Unit |
| | Susanna M. Diaz | | 3694 |

# SEARCH NOTES

# Application No 10/070,959

# EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|---|---|---|---|---|---|---|
| L1 | 11959 | (pay$3 or paid or compensat$5 or royalty or royalties or pay-out$1 or fee or fees or kickback$1 or (kick ADJ back$1) or abrogat$4 or comp or comps or guerdon$6 or indemni$6 or "make good" or "made good" or "making good" or (plank$3 ADJ out) or (pony$3 ADJ up) or recompens$6 or recoup$4 or refund$4 or reimburs$6 or remunerat$6 or repay$3 or repayment$1 or repaid or requit$3 or reward$4 or (shell$3 ADJ out)) SAME ((first$2 or original$2 or previous$2 or early or earlier or antecedent$6 or anterior$2 or begin$5 or began or inceptive$2 or inception$1 or inaugural$2 or introduc$6 or initial$6 or primar$5 or lead$3) NEAR5 (contribut$6 or request$4 or question$3 or ask$3 or author$3 or write$1 or written or submit$4 or submission$1 or wrote or inquir$4 or interrogat$6 or query$3 or queries or propos$3 or proffer$3)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 11:21 |
| L2 | 2817 | 1 SAME (solution$1 or answer$3 or respond$3 or response$1 or knowledge$5 or feedback or retort$3 or expert$4 or advice$1 or advis$3) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 11:21 |

# EAST Search History

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|---|---|---|---|---|---|---|
| L3 | 12321 | (pay$3 or paid or compensat$5 or royalty or royalties or pay-out$1 or fee or fees or kickback$1 or (kick ADJ back$1) or abrogat$4 or comp or comps or guerdon$6 or indemni$6 or "make good" or "made good" or "making good" or (plank$3 ADJ out) or (pony$3 ADJ up) or recompens$6 or recoup$4 or refund$4 or reimburs$6 or remunerat$6 or repay$3 or repayment$1 or repaid or requit$3 or reward$4 or (shell$3 ADJ out)) SAME ((first$2 or original$2 or previous$2 or early or earlier or antecedent$6 or anterior$2 or begin$5 or began or inceptive$2 or inception$1 or inaugural$2 or introduc$6 or initial$6 or primar$5 or lead$3 or originat$4) NEAR5 (contribut$6 or request$4 or question$3 or ask$3 or author$3 or write$1 or written or submit$4 or submission$1 or wrote or inquir$4 or interrogat$6 or query$3 or queries or propos$3 or proffer$3)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 11:36 |
| L4 | 5077 | 3 SAME (solution$1 or answer$3 or respond$3 or response$1 or knowledge$5 or feedback or retort$3 or expert$4 or advice$1 or advis$3 or result$5) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 11:38 |
| L5 | 3440 | 4 SAME (subsequent$2 or second or third or fourth or later or trailing or future or consecutive$2 or consequent$2 or consequential$2 or ensue or ensured or ensuing or following$3 or after or afterward$1 or next or posterior$2 or postliminar$4 or proximate$2 or sequent$6 or serial$2 or succeeding$2 or successional$2 or successive$2) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 11:34 |

# EAST Search History

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|---|---|---|---|---|---|---|
| L6 | 992 | 5 SAME ((subsequent$2 or second or third or fourth or later or trailing or future or consecutive$2 or consequent$2 or consequential$2 or ensue or ensured or ensuing or following$3 or after or afterward$1 or next or posterior$2 or postliminar$4 or proximate$2 or sequent$6 or serial$2 or succeeding$2 or successional$2 or successive$2) NEAR5 (contribut$6 or request$4 or question$3 or ask$3 or author$3 or write$1 or written or submit$4 or submission$1 or wrote or inquir$4 or interrogat$6 or query$3 or queries or propos$3 or proffer$3)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 11:38 |
| L7 | 7290 | (pay$3 or paid or compensat$5 or royalty or royalties or pay-out$1 or fee or fees or kickback$1 or (kick ADJ back$1) or abrogat$4 or comp or comps or guerdon$6 or indemni$6 or "make good" or "made good" or "making good" or (plank$3 ADJ out) or (pony$3 ADJ up) or recompens$6 or recoup$4 or refund$4 or reimburs$6 or remunerat$6 or repay$3 or repayment$1 or repaid or requit$3 or reward$4 or (shell$3 ADJ out)) SAME ((first$2 or original$2 or previous$2 or early or earlier or antecedent$6 or anterior$2 or begin$5 or began or inceptive$2 or inception$1 or inaugural$2 or introduc$6 or initial$6 or primar$5 or lead$3 or originat$4) NEAR2 (contribut$6 or request$4 or question$3 or ask$3 or author$3 or write$1 or written or submit$4 or submission$1 or wrote or inquir$4 or interrogat$6 or query$3 or queries or propos$3 or proffer$3)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 14:11 |
| L8 | 3047 | 7 SAME (solution$1 or answer$3 or respond$3 or response$1 or knowledge$5 or feedback or retort$3 or expert$4 or advice$1 or advis$3 or result$5) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 14:13 |

# EAST Search History

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|---|---|---|---|---|---|---|
| L9 | 364 | 8 SAME ((subsequent$2 or second or third or fourth or later or trailing or future or consecutive$2 or consequent$2 or consequential$2 or ensue or ensured or ensuing or following$3 or after or afterward$1 or next or posterior$2 or postliminar$4 or proximate$2 or sequent$6 or serial$2 or succeeding$2 or successional$2 or successive$2) NEAR2 (contribut$6 or request$4 or question$3 or ask$3 or author$3 or write$1 or written or submit$4 or submission$1 or wrote or inquir$4 or interrogat$6 or query$3 or queries or propos$3 or proffer$3)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 13:01 |
| L10 | 4 | (encourag$6 or incentiv$6) NEAR4 (submit$4 or submission$1) NEAR4 (question$1) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 13:41 |
| L11 | 469 | ((pay$3 or paid or compensat$5 or royalty or royalties or pay-out$1 or fee or fees or kickback$1 or (kick ADJ back$1) or abrogat$4 or comp or comps or guerdon$6 or indemni$6 or "make good" or "made good" or "making good" or (plank$3 ADJ out) or (pony$3 ADJ up) or recompens$6 or recoup$4 or refund$4 or reimburs$6 or remunerat$6 or repay$3 or repayment$1 or repaid or requit$3 or reward$4 or (shell$3 ADJ out)) SAME ((first$2 or original$2 or previous$2 or early or earlier or antecedent$6 or anterior$2 or begin$5 or began or inceptive$2 or inception$1 or inaugural$2 or introduc$6 or initial$6 or primar$5 or lead$3 or originat$4) NEAR2 (contribut$6 or request$4 or question$3 or ask$3 or author$3 or write$1 or written or submit$4 or submission$1 or wrote or inquir$4 or interrogat$6 or query$3 or queries or propos$3 or proffer$3))). CLM. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 14:11 |

# EAST Search History

| | | | | | | |
|---|---|---|---|---|---|---|
| L12 | 140 | 11 SAME (solution$1 or answer$3 or respond$3 or response$1 or knowledge$5 or feedback or retort$3 or expert$4 or advice$1 or advis$3 or result$5).CLM. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/20 14:22 |

**Diaz, Susanna** EIC Search

**From:** Goodbody, Joan (ASRC)
**Sent:** Wednesday, February 14, 2007 4:17 PM
**To:** Diaz, Susanna
**Subject:** EIC 3600 search

Dear Susanna,

Attached are the search results for application #. 10/070959

The first document contains the entire search (including the relevant hits highlight in yellow and notes to you highlighted in green).
There are also a transmittal and a search results feedback form attached.

I also have the paper copy if you would like it. Please let me know.
Some interesting websites that may be of interest to you are;

http://www.experts-exchange.com
http://www.vrd.org/locator/
http://www.cln.org/int_expert.html
All of these have older versions (pre 1999) on the way back machine website.

If you have any questions, please don't hesitate to call, or e-mail.

Joan Goodbody
ASRC Aerospace Corp. (USPTO)
Knox Building, Room 4C25
Phone: 571-272-8592 Fax: 571-273-0046
email: joan.goodbody@uspto.gov

EIC search—Reviewed results 2/14/07

Results: 10/070959

Green highlight is a note that is just for your information

Yellow highlight denotes something that is connected to this application or could be of interest to you.

**Author Search**:

Set Items Description
S1 1 S AU=(TAUFIQUE S? OR TAUFIQUE, S? OR TAUFIQUE(2N)SOHEL)
; show files

[File 350] **Derwent WPIX** 1963-2006/UD=200709

**File 350: DWPI has been enhanced to extend content and functionality of the database. For more info, visit http://www.dialog.com/dwpi/.*

[File 347] **JAPIO** Dec 1976-2006/Oct(Updated 070201)


**This is the application**

1/5/1 (Item 1 from file: 350) **Links**
Derwent WPIX


0010914549 *Drawing available*
WPI Acc no: 2001-535911/
XRPX Acc No: N2001-398009
**Expert solution provision management system searches database to select expert to generate search result based on end user request which is then stored along with expert answer in database**
Patent Assignee: TAUFIQUE S (TAUF-I)
Inventor: **TAUFIQUE S**

Patent Family ( 2 patents, 92 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| WO 2001020518 | A1 | 20010322 | WO 2000US25015 | A | 20000913 | 200159 | B |
| AU 200073742 | A | 20010417 | AU 200073742 | A | 20000913 | 200159 | E |

Priority Applications (no., kind, date): US 1999153565 P 19990913

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes |
|---|---|---|---|---|---|
| WO 2001020518 | A1 | EN | 24 | 2 | |
| National Designated States,Original | AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ | | | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| | UA UG US UZ VN YU ZA ZW | | | | | |
| Regional Designated States,Original | AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TZ UG ZW | | | | | |
| AU 200073742 | A | EN | | | Based on OPI patent | WO 2001020518 |

**Alerting Abstract** WO A1

NOVELTY - The database is searched to select an expert and to generate a search result, based on a request from an end user. A portion of request is transmitted to the expert and an expert answer is transmitted to user. The request and the solution are stored in database. The end user is compensated when subsequent end user requests and receives the solution.

DESCRIPTION - An INDEPENDENT CLAIM is also included for method of providing communications between an expert and end user.

USE - For managing provision of expert solution to end user.

ADVANTAGE - Users are provided with secure and easy-to-use interface to ask questions, directly and indirectly to an expert who offers instant, delayed and personalized answers and solutions to user.

DESCRIPTION OF DRAWINGS - The figure shows flowchart of expert solution provision process.

**Title Terms** /Index Terms/Additional Words: EXPERT; SOLUTION; PROVISION; MANAGEMENT; SYSTEM; SEARCH; DATABASE; SELECT; GENERATE; RESULT; BASED; END; USER; REQUEST; STORAGE; ANSWER

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| G06F-017/60 | | | Main | | "Version 7" |

File Segment: EPI;
DWPI Class: T01
Manual Codes (EPI/S-X): T01-J05A

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Set Items Description
S1 2 S AU=(TAUFIQUE S? OR TAUFIQUE, S? OR TAUFIQUE(2N)SOHEL)
; show files

[File 348] **EUROPEAN PATENTS** 1978-2007/ 200706
(c) 2007 European Patent Office. All rights reserved.
**File 348: For important information about IPCR/8 and forthcoming changes to the IC= index, see HELP NEWSIPCR.*

[File 349] **PCT FULLTEXT** 1979-2007/UB=20070208UT=20070201
(c) 2007 WIPO/Thomson. All rights reserved.
**File 349: For important information about IPCR/8 and forthcoming changes to the IC= index, see HELP NEWSIPCR.*

**This is the international application for the same, the second one is a duplicate.**

1/3K/1 (Item 1 from file: 348) **Links**

EUROPEAN PATENTS



01279460

**KNOWLEDGE DATABASE SYSTEM AND METHOD**

SYSTEME ET PROCEDE DE BASE DE CONNAISSANCES

**Patent Assignee:**

· **Taufique, Sohel**; (3279030)
Suite 10E, 2077 Center Avenue; Fort Lee, NJ 07024; (US)
(Applicant designated States: all)

**Inventor:**

· **Taufique, Sohel**
Suite 10E, 2077 Center Avenue; Fort Lee, NJ 07024; (US)

· **Taufique, Sohel**
; ;

| | Country | Number | Kind | Date |
|---|---|---|---|---|
| | WO | 2001020518 | | 20010322 |
| Application | EP | 2000961847 | | 20000913 |
| | WO | 2000US25015 | | 20000913 |
| Priorities | US | 153565 | P | 19990913 |

**Designated States:**
AT; BE; CH; CY; DE; DK; ES; FI; FR; GB;
GR; IE; IT; LI; LU; MC; NL;

**Extended Designated States:**
AL; LT; LV; MK; RO; SI;

**International Patent Class (V7):** G06F-017/60

| Type | Pub. Date | Kind | Text |
|---|---|---|---|

Publication: English
Procedural: English
Application: English

| Available Text | Language | Update | Word Count |
|---|---|---|---|
| Total Word Count (Document A) | | | |
| Total Word Count (Document B) | | | |
| Total Word Count (All Documents) | | | |

1/3K/2 (Item 1 from file: 349) **Links**
PCT FULLTEXT

00787025
**KNOWLEDGE DATABASE SYSTEM AND METHOD**
SYSTEME ET PROCEDE DE BASE DE CONNAISSANCES

**Patent Applicant/Inventor:**

· **TAUFIQUE Sohel**
Suite 10E, 2077 Center Avenue, Fort Lee, NJ 07024; US; US(Residence); US(Nationality);

· **TAUFIQUE Sohel**
; ; ; ;

**Legal Representative:**

· **AKER David(agent)**
Perman & Green, LLP, 425 Post Road, Fairfield, CT 06430; US;

| | Country | Number | Kind | Date |
|---|---|---|---|---|
| Patent | WO | 200120518 | A1 | 20010322 |
| Application | WO | 2000US25015 | | 20000913 |
| Priorities | US | 99153565 | | 19990913 |

**Designated States:** (All protection types applied unless otherwise stated - for applications 2004+)

**[EP]** AT; BE; CH; CY; DE; DK; ES; FI; FR; GB;
GR; IE; IT; LU; MC; NL; PT; SE;

**[OA]** BF; BJ; CF; CG; CI; CM; GA; GN; GW; ML;
MR; NE; SN; TD; TG;

**[AP]** GH; GM; KE; LS; MW; MZ; SD; SL; SZ; TZ;
UG; ZW;

**[EA]** AM; AZ; BY; KG; KZ; MD; RU; TJ; TM;

Publication Language: English
Filing Language: English
Fulltext word count: 3356
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Set Items Description
S1 1 S AU=(TAUFIQUE S? OR TAUFIQUE, S? OR TAUFIQUE(2N)SOHEL)
; show files

[File 2] **INSPEC** 1898-2007/Feb W1


[File 35] **Dissertation Abs Online** 1861-2007/Jan


[File 65] **Inside Conferences** 1993-2007/Feb 09


[File 99] **Wilson Appl. Sci & Tech Abs** 1983-2007/Jan


[File 474] **New York Times Abs** 1969-2007/Feb 12


[File 475] **Wall Street Journal Abs** 1973-2007/Feb 10


[File 583] **Gale Group Globalbase(TM)** 1986-2002/Dec 13

**File 583: This file is no longer updating as of 12-13-2002.*

? t s1/3,k/all

1/3,K/1 (Item 1 from file: 35) **Links**
Dissertation Abs Online

02007512 ORDER NO: AADAA-I3124968
**Ethnically diverse, pregnant adolescents' definitions of child abuse and neglect**

**Author: Taufique, Shilpa R.**
**Degree:** Ph.D.
**Year:** 2004
**Corporate Source/Institution:** New York University ( 0146 )
**Source:** Volume 6503B of Dissertations Abstracts International.
PAGE 1565 . 156 PAGES
**Author: Taufique, Shilpa R.**

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No hits for this inventor in this group.

Set Items Description
S1 0 S AU=(TAUFIQUE S? OR TAUFIQUE, S? OR TAUFIQUE(2N)SOHEL)
; show files

[File 20] **Dialog Global Reporter** 1997-2007/Feb 12

[File 15] **ABI/Inform(R)** 1971-2007/Feb 10
(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 610] **Business Wire** 1999-2007/Feb 12
(c) 2007 Business Wire. All rights reserved.
**File 610: File 610 now contains data from 3/99 forward. Archive data (1986-2/99) is available in File 810.*

[File 810] **Business Wire** 1986-1999/Feb 28
(c) 1999 Business Wire . All rights reserved.

[File 476] **Financial Times Fulltext** 1982-2007/Feb 11
(c) 2007 Financial Times Ltd. All rights reserved.

[File 613] **PR Newswire** 1999-2007/Feb 09
(c) 2007 PR Newswire Association Inc. All rights reserved.
**File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 813] **PR Newswire** 1987-1999/Apr 30
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[File 634] **San Jose Mercury** Jun 1985-2007/Feb 09
(c) 2007 San Jose Mercury News. All rights reserved.

[File 624] **McGraw-Hill Publications** 1985-2007/Feb 09
(c) 2007 McGraw-Hill Co. Inc. All rights reserved.
**File 624: Homeland Security & Defense and 9 Platt energy journals added Please see HELP NEWS624 for more*

[File 9] **Business & Industry(R)** Jul/1994-2007/Feb 09
(c) 2007 The Gale Group. All rights reserved.

[File 275] **Gale Group Computer DB(TM)** 1983-2007/Feb 09
(c) 2007 The Gale Group. All rights reserved.

[File 621] **Gale Group New Prod.Annou.(R)** 1985-2007/Feb 02
(c) 2007 The Gale Group. All rights reserved.

[File 636] **Gale Group Newsletter DB(TM)** 1987-2007/Feb 09
(c) 2007 The Gale Group. All rights reserved.

[File 16] **Gale Group PROMT(R)** 1990-2007/Feb 09
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[File 160] **Gale Group PROMT(R)** 1972-1989
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[File 148] **Gale Group Trade & Industry DB** 1976-2007/Feb 02
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Duplicate articles, not this inventor.
Set Items Description
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; show files

[File 256] **TecInfoSource** 82-2007/Sep


[File 6] **NTIS** 1964-2007/Feb W1


[File 7] **Social SciSearch(R)** 1972-2007/Feb W1


[File 8] **Ei Compendex(R)** 1884-2007/Feb W1


[File 34] **SciSearch(R) Cited Ref Sci** 1990-2007/Feb W1


[File 94] **JICST-EPlus** 1985-2007/Feb W3

**File 94: UD200609W2 is the last update for 2006. UD200701W1 is the first update for 2007. The file is complete and up to date.*

[File 434] **SciSearch(R) Cited Ref Sci** 1974-1989/Dec


? t s1/3,k/all

1/3,K/1 (Item 1 from file: 7) **Links**
Fulltext available through: USPTO Full Text Retrieval Options SCIENCEDIRECT
Social SciSearch(R)

03864729 **Genuine Article#:** 643BC **No. References:** 63
**Title: Consultation training: 26 years and three questions**
**Author(s):** Alpert JL (REPRINT); **Taufique SR**
**Corporate Source:** NYU,Dept Appl Psychol,239 Greene St,5th Floor/New York//NY/10003 (REPRINT); NYU,Dept Appl Psychol,New York//NY/10003
**Journal:** JOURNAL OF EDUCATIONAL AND PSYCHOLOGICAL CONSULTATION , 2002 , **V** 13 , N1-2 , **P** 13-33
**Publisher:** LAWRENCE ERLBAUM ASSOC INC , 10 INDUSTRIAL AVE, MAHWAH, NJ 07430-2262 USA
**ISSN:** 1047-4412
**Language:** English **Document Type:** Article ( ABSTRACT AVAILABLE )
**Author(s):** Alpert JL (REPRINT); **Taufique SR**

1/3,K/2 (Item 2 from file: 7) **Links**
Fulltext available through: USPTO Full Text Retrieval Options SCIENCEDIRECT
Social SciSearch(R)

03864728 **Genuine Article#:** 643BC **No. References:** 1
**Title: Consultation training: A field in need of review, revision, and research**
**Author(s):** Alpert JL (REPRINT); **Taufique SR**

**Corporate Source:** NYU,New York//NY/10012 (REPRINT); NYU,New York//NY/10012
**Journal:** JOURNAL OF EDUCATIONAL AND PSYCHOLOGICAL CONSULTATION , 2002 , **V** 13 , N1-2 , **P** 7-11
**Publisher:** LAWRENCE ERLBAUM ASSOC INC , 10 INDUSTRIAL AVE, MAHWAH, NJ 07430-2262 USA
**ISSN:** 1047-4412
**Language:** English **Document Type:** Editorial Material
**Author(s):** Alpert JL (REPRINT); **Taufique SR**

**Subject searches:**

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S2    5381085   S RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR
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OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK
S3     360372   S QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR
FIND???()OUT OR ASK???
S4      27663   S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR
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OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR
SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
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S6    1756521   S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR
CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK???
OR QUERY??? OR QUERIES OR INQUIR???
S7    1072174   S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR
ADVISOR? ?
S8     111100   S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR
COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR
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OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR
SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S9     812272   S (INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE
OR REPORT? ? OR NOTE? ?)(5N )(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ? OR
DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ?)
S10   3721797   S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE
OR REPORT? ? OR NOTE? ?
S11     27844   S S9(S)S7
S12    102784   S S10(S)S7
S13      4409   S S6(S)S5
S14     47404   S S1(10N)(S2 OR S3)
S15        87   S ((S3 AND S4)OR S14)AND S11 AND S12 AND S13
S16     12697   S S9(10N)S7
S17     72453   S S6(S)S1
S18       382   S S17 AND S16
S19       218   S S17(S)S16
S20         1   S S4 AND S5 AND S11 AND 12 AND S13
S21     42864   S S1(10N)S2
S22      6791   S S1(10N)S3
S23      2203   S ((S21 AND S22)OR(S4 AND S5))AND S17
S24        90   S S23(S)(S16 OR S12)
S25        18   S S24 AND S8
S26         7   S S25 AND IC=G06F-017/60
```

[File 350] **Derwent WPIX** 1963-2006/UD=200710

**File 350: DWPI has been enhanced to extend content and functionality of the database. For more info, visit http://www.dialog.com/dwpi/.*

[File 347] **JAPIO** Dec 1976-2006/Oct(Updated 070201)

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20/5/1 (Item 1 from file: 350) **Links**
Derwent WPIX


0012419919 *Drawing available*
WPI Acc no: 2002-364468/200240
XRPX Acc No: N2002-284831
**Collaborative search engine enables a computer user to search organization-wide databases for information in an efficient and quick fashion so that, for example, commercial offers can be tailored to specific customers**
Patent Assignee: DIPDOP SAS (DIPD-N); HURET A (HURE-I); PERTINENCE DATA INTELLIGENCE (PERT-N)
Inventor: HURET A

Patent Family ( 7 patents, 96 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| EP 1193625 | A1 | 20020403 | EP 2000402666 | A | 20000927 | 200240 | B |
| WO 2002027566 | A1 | 20020404 | WO 2001FR2856 | A | 20010914 | 200240 | E |
| AU 200190019 | A | 20020408 | AU 200190019 | A | 20010914 | 200252 | E |
| US 20030187835 | A1 | 20031002 | WO 2001FR2856 | A | 20010914 | 200365 | E |
| | | | US 2003381249 | A | 20030324 | | |
| EP 1193625 | B1 | 20060913 | EP 2000402666 | A | 20000927 | 200661 | E |
| US 7103592 | B2 | 20060905 | WO 2001FR2856 | A | 20010914 | 200662 | E |
| | | | US 2003381249 | A | 20030324 | | |
| DE 60030718 | E | 20061026 | DE 60030718 | A | 20000927 | 200672 | E |
| | | | EP 2000402666 | A | 20000927 | | |

Priority Applications (no., kind, date): EP 2000402666 A 20000927

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| EP 1193625 | A1 | FR | 19 | 6 | | |
| Regional Designated States,Original | AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI | | | | | |
| WO 2002027566 | A1 | FR | | | | |
| National Designated States,Original | AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW | | | | | |
| Regional Designated States,Original | EA GH GM KE LS MW MZ OA SD SL SZ TZ UG ZW | | | | | |
| AU 200190019 | A | EN | | | Based on OPI patent | WO 2002027566 |
| US 20030187835 | A1 | EN | | | PCT Application | WO 2001FR2856 |
| EP 1193625 | B1 | FR | | | | |
| Regional Designated States,Original | AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE | | | | | |
| US 7103592 | B2 | EN | | | PCT Application | WO 2001FR2856 |

| | | | | | | |
|---|---|---|---|---|---|---|
| | | | | | Based on OPI patent | WO 2002027566 |
| DE 60030718 | E | DE | | | Application | EP 2000402666 |
| | | | | | Based on OPI patent | EP 1193625 |

**Alerting Abstract** EP A1

NOVELTY - Search engine for extracting data from a database (3) with a matrix structure. The search engine contains a first set (J1) of executable commands for a first computer terminal (TR) connected to a network (R) for carrying out the following operations: sending to a second terminal (TI) an interrogation module (16) containing a second set of commands (J2) for execution by the terminal of a search request (20).

DESCRIPTION - The second terminal executes a search according to a preference profile (Pr) and **returns** a **response** to the search **request** containing response data and weighted frequencies for the response data.

An INDEPENDENT CLAIM is made for an assistance method for helping a computer **user** to make **customer** tailored commercial offers based on data contained in distributed databases.

USE - The invention relates to retrieval of data from a company wide database where such information is used to tailor commercial offers to **customer** specific data contained within the database. The invention relates to distributed databases accessed using Internet technology.

ADVANTAGE - Search engine is able to more quickly retrieve information without tying up computer **resources**.

DESCRIPTION OF DRAWINGS - Figure shows a functional schema for a search engine in which search instructions executed by a computer terminal connected to a partner terminal via a telecommunications network.

3database

J1, J2first and second instructions sets

TRsearch terminal

TIpartner terminal

16software interrogation module

20search **request**.

**Title Terms** /Index Terms/Additional Words: SEARCH; ENGINE; ENABLE; COMPUTER; USER; ORGANISE; WIDE; INFORMATION; EFFICIENCY; QUICK; FASHION; SO; EXAMPLE; COMMERCIAL; OFFER; CAN; TAILORED; SPECIFIC; CUSTOMER

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| G06F-0017/30 | A | I | F | B | 20060101 |
| G06F-0017/30 | A | I | L | B | 20060101 |
| G06F-0017/30 | A | I | | R | 20060101 |
| G06F-0007/00 | A | I | F | B | 20060101 |
| G06G-0001/00 | A | N | L | B | 20060101 |
| G06Q-0030/00 | A | I | L | B | 20060101 |
| G06Q-0030/00 | A | I | | R | 20060101 |
| G06F-0017/30 | A | I | F | | 20060101 |
| G06F-0017/30 | C | I | F | B | 20060101 |
| G06F-0017/30 | C | I | L | B | 20060101 |
| G06F-0017/30 | C | I | | R | 20060101 |
| G06Q-0030/00 | C | I | | R | 20060101 |

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26/5/1 (Item 1 from file: 350) **Links**
Derwent WPIX


0013420802 *Drawing available*
WPI Acc no: 2003-511357/
**System for offering lottery service by using internet shopping mall**
Patent Assignee: ILSIN LOCAL PROD (ILSI-N)
Inventor: YOO B J

Patent Family ( 1 patents, 1 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| KR 2003023434 | A | 20030319 | KR 20023649 | A | 20020122 | 200348 | B |

Priority Applications (no., kind, date): KR 20023649 A 20020122

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes |
|---|---|---|---|---|---|
| KR 2003023434 | A | KO | 1 | 10 | |

**Alerting Abstract** KR A
NOVELTY - A lottery service system is provided to guide a user to buy a lottery ticket by using an accumulated point, and to offer a gift which is sold at a sale server of an internet shopping mall if a user wins a lottery.
DESCRIPTION - A **user** accesses a web page of a service providing server(S101). A **user** authentication module of a lottery server **requests** the **user** to input an ID and a password for checking whether the **user** is a member(S102), and compares the input ID and password with those **stored** at a member management **database** (S103). If the **user** is not a member, the **user** authentication module transmits a member subscription **guide** message to the **user**(S104). If the **user** is a member, a CPU displays various contents, and checks whether the **user** selects a lottery ticket purchase menu(S105). If the **user** selects the lottery ticket purchase menu, the CPU **requests** the **user** to select a **payment** method(S106). In a case that the **user** selects an electronic money or a credit card as a **payment** method, an approval module temporarily stores **data** on the electronic money or the credit card, and **requests** a corresponding bank server to approve the **payment** by the electronic money or the credit card(S107). The bank server approves the **payment request**, transmits the approval **result** to the approval module, and then the approval module **requests** a lottery ticket issuer to issue a lottery ticket. In a case that the **user** selects an accumulated point as a **payment** method, a point checker checks the accumulated point in a point management database by using the **user** ID(S108). The lottery ticket issuer generates a random lottery number(S109), and checks whether the generated lottery number is identical to the winning lottery number registered at a lottery database(S110). If the **user** wins the lottery, a commodity checker **requests** a sale server to deliver a winning prize to the **user**(S111).

**Title Terms** /Index Terms/Additional Words: SYSTEM; OFFER; LOTS; SERVICE; SHOPPING; MALL

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| G06F-017/60 | | | Main | | "Version 7" |

File Segment: EPI;
DWPI Class: T01; T05
Manual Codes (EPI/S-X): T01-N01A1; T01-N01B1; T01-N02B1B; T05-F

26/5/2 (Item 2 from file: 350) **Links**
Derwent WPIX


0013101140 *Drawing available*
WPI Acc no: 2003-182412/200318
Related WPI Acc No: 2003-198091
XRPX Acc No: N2003-143514
**Electronic commerce method involves debiting and crediting payer's and payee's utility account with approved amount, after authentication of payer's authorization data**
Patent Assignee: KWAN K H (KWAN-I)
Inventor: KWAN K H

Patent Family ( 1 patents, 1 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| US 20020147685 | A1 | 20021010 | US 2001827788 | A | 20010409 | 200318 | B |
| | | | US 2001923311 | A | 20010807 | | |

Priority Applications (no., kind, date): US 2001827788 A 20010409; US 2001923311 A 20010807

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| US 20020147685 | A1 | EN | 11 | 3 | C-I-P of application | US 2001827788 |

**Alerting Abstract** US A1
NOVELTY - A payer's identifier and authorization data are received by a payment processor (40) for authentication by respective utility service providers (100,110). After authentication, payer's and payee's utility accounts are credited and debited with the approved amount. The completed payment transaction is confirmed by sending receipt to mobile phone of payer (70) and payee's server.
USE - For e-commerce applications.
ADVANTAGE - No funds is physically transferred from one physical account or another and purchases are debited directly from prepaid account, thus making the process of paying and receiving funds universally available at minimum cost and hence, increasing stakeholders in the e-commerce world.
DESCRIPTION OF DRAWINGS - The figure shows the block diagram of the internet based purchase transaction system.
40 Payment processor
70 Payer
100,110 Utility service providers

**Title Terms** /Index Terms/Additional Words: ELECTRONIC; METHOD; UTILISE; ACCOUNT; APPROVE; AMOUNT; AFTER; AUTHENTICITY; AUTHORISE; DATA

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| **G06F-017/60** | | | Main | | "Version 7" |
| H04K-001/00; H04L-009/00 | | | Secondary | | "Version 7" |

US Classification, Issued: 705044000, 705040000, 705063000

File Segment: EPI;
DWPI Class: T01; T05; W01
Manual Codes (EPI/S-X): T01-J05A; T01-N01A1; T01-N02B1B; T05-L02; W01-C05B3C

26/5/3 (Item 3 from file: 350) **Links**
Derwent WPIX


0012952085 *Drawing available*
WPI Acc no: 2003-028984/
Related WPI Acc No: 2001-662498
XRPX Acc No: N2003-022822
**Merchandise return system for remote merchandisers, processes return information stored in database, only when returns of sold merchandise are authorized**
Patent Assignee: ENHANCE INC (ENHA-N)
Inventor: HASELTINE A S

Patent Family ( 1 patents, 1 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| US 20020128915 | A1 | 20020912 | US 1999174466 | P | 19991230 | 200302 | B |
| | | | US 2000731680 | A | 20001206 | | |

Priority Applications (no., kind, date): US 1999174466 P 19991230; US 2000731680 A 20001206

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| US 20020128915 | A1 | EN | 7 | 1 | Related to Provisional | US 1999174466 |

**Alerting Abstract** US A1
NOVELTY - A **database stores** merchandise return information output by outsource. Distributed point-of-return associates communicate the database and process the database information, only when the returns of sold merchandise are authorized.
USE - For providing out-sourced merchandise return services implemented over distributed computer systems and networks of interconnected computer systems.

ADVANTAGE - Promotes goodwill of e-tailers who subscribe or associate with the service to their purchasing public.
DESCRIPTION OF DRAWINGS - The figure shows the block diagram of the out-sourced merchandise return services providing system.

**Title Terms** /Index Terms/Additional Words: MERCHANDISE; RETURN; SYSTEM; REMOTE; PROCESS; INFORMATION; STORAGE; DATABASE; SOLD; AUTHORISE

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| G06F-017/60 | | | Main | | "Version 7" |

US Classification, Issued: 705026000

File Segment: EPI;
DWPI Class: T01; T05
Manual Codes (EPI/S-X): T01-J05B4M; T01-N01A2A; T05-L01D

26/5/4 (Item 4 from file: 350) **Links**
Derwent WPIX


0012782959 *Drawing available*
WPI Acc no: 2002-637987/
XRPX Acc No: N2002-504036
**Facilities information service system outputs facility introduction screen including questionnaire guide message offering coupon and questionnaire entry form information of portable terminal**
Patent Assignee: HITACHI LTD (HITA); KOGA N (KOGA-I); KUJIRAI T (KUJI-I); SHIBATA T (SHIB-I); SHIOYA M (SHIO-I)
Inventor: KOGA N; KUJIRAI T; SHIBATA T; SHIOTANI M; SHIOYA M

Patent Family ( 3 patents, 28 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| EP 1239387 | A2 | 20020911 | EP 2001118695 | A | 20010803 | 200269 | B |
| US 20020133406 | A1 | 20020919 | US 2001951419 | A | 20010914 | 200269 | E |
| JP 2002269316 | A | 20020920 | JP 200166155 | A | 20010309 | 200277 | E |

Priority Applications (no., kind, date): JP 200166155 A 20010309

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| EP 1239387 | A2 | EN | 36 | 25 | | |
| Regional Designated States,Original | AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI TR | | | | | |
| JP 2002269316 | A | JA | 15 | | | |

**Alerting Abstract** EP A2
NOVELTY - A server outputs a facility introduction including a questionnaire guide message offering a coupon to be given in **return** for answering a questionnaire, in **response** to **request** from a portable terminal. The server sends questionnaire entry form **information** to the portable terminal in response to a **request** , for collecting questionnaire response **data** from a **user**.
USE - For providing information about facilities near the location of portable terminal.
ADVANTAGE - Increases the number of respondents in a questionnaire survey, and allows individual facilities to attain accurate information regarding user needs based on questionnaire response data, hence contributing to improvements in operation of individual facilities. Increases the visit rate of customers through incentive award coupon service.
DESCRIPTION OF DRAWINGS - The figure shows the facilities information server.

**Title Terms** /Index Terms/Additional Words: FACILITY; INFORMATION ; SERVICE; SYSTEM; OUTPUT; INTRODUCING; SCREEN; QUESTIONNAIRE; GUIDE; MESSAGE; OFFER; COUPON; ENTER; FORM; PORTABLE; TERMINAL

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| **G06F-017/60** | | | Main | | "Version 7" |
| G09B-003/00; G09B-007/00 | | | Secondary | | "Version 7" |

US Classification, Issued: 705014000, 434322000, 705010000

File Segment: EPI;
DWPI Class: T01; T05
Manual Codes (EPI/S-X): T01-M06A1; T01-N01A2C; T05-C01; T05-L01D

26/5/5 (Item 5 from file: 350) **Links**
Derwent WPIX


0012255423 *Drawing available*
WPI Acc no: 2002-195473/200225
XRPX Acc No: N2002-148551
**Virtual safe transaction server for electronic commerce over Internet, receives commands from emulator for performing transactions over networking using records in virtual smart card database**
Patent Assignee: CYBERUN CANADA CORP (CYBE-N); SARCANIN B (SARC-I)
Inventor: SARCANIN B

Patent Family ( 8 patents, 94 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| WO 2001080190 | A1 | 20011025 | WO 2001CA504 | A | 20010417 | 200225 | B |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| AU 200148198 | A | 20011030 | AU 200148198 | A | 20010417 | 200225 | E |
| CA 2305249 | A1 | 20011014 | CA 2305249 | A | 20000414 | 200225 | E |
| EP 1272987 | A1 | 20030108 | EP 2001921084 | A | 20010417 | 200311 | E |
| | | | WO 2001CA504 | A | 20010417 | | |
| US 20030145205 | A1 | 20030731 | WO 2001CA504 | A | 20010417 | 200354 | E |
| | | | US 2002269033 | A | 20021011 | | |
| JP 2003531447 | W | 20031021 | JP 2001577310 | A | 20010417 | 200373 | E |
| | | | WO 2001CA504 | A | 20010417 | | |
| US 6941285 | B2 | 20050906 | WO 2001CA504 | A | 20010417 | 200558 | E |
| | | | US 2002269033 | A | 20021011 | | |
| US 20050246292 | A1 | 20051103 | WO 2001CA504 | A | 20010417 | 200573 | E |
| | | | US 2002269033 | A | 20021011 | | |
| | | | US 2005175767 | A | 20050706 | | |

Priority Applications (no., kind, date): CA 2305249 A 20000414

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| WO 2001080190 | A1 | EN | 221 | 31 | | |
| National Designated States,Original | AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW | | | | | |
| Regional Designated States,Original | AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW | | | | | |
| AU 200148198 | A | EN | | | Based on OPI patent | WO 2001080190 |
| CA 2305249 | A1 | EN | | | | |
| EP 1272987 | A1 | EN | | | PCT Application | WO 2001CA504 |
| | | | | | Based on OPI patent | WO 2001080190 |
| Regional Designated States,Original | AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI TR | | | | | |
| US 20030145205 | A1 | EN | | | Continuation of application | WO 2001CA504 |
| JP 2003531447 | W | JA | 311 | | PCT Application | WO 2001CA504 |
| | | | | | Based on OPI patent | WO 2001080190 |
| US 6941285 | B2 | EN | | | Continuation of application | WO 2001CA504 |
| US 20050246292 | A1 | EN | | | Continuation of application | WO 2001CA504 |
| | | | | | Continuation of application | US 2002269033 |
| | | | | | Continuation of patent | US 6941285 |

**Alerting Abstract** WO A1

NOVELTY - A virtual smart card database has records with a virtual card identification and a card value. An emulator receives commands of smart card (106) and processes the commands in connection with the database and a security module. A virtual card reader receives the commands for performing transactions over a network, using the records in the database.

DESCRIPTION - An INDEPENDENT CLAIM is also included for transaction performance method.

USE - For electronic commerce over Internet, intranets, extranets, enterprise networks.
ADVANTAGE - The consumer is allowed to initiate value on virtual smart cards from computer through Internet, thus high level of security is maintained.
DESCRIPTION OF DRAWINGS - The figure shows the block diagram of virtual safe system.
106 Smart card

**Title Terms** /Index Terms/Additional Words: VIRTUAL; SAFE; TRANSACTION; SERVE; ELECTRONIC; RECEIVE; COMMAND; EMULATION; PERFORMANCE; RECORD; SMART; CARD; DATABASE

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| **G06F-017/60**; G07F-007/10; H04L-012/16; H04L-009/00 | | | Main | | "Version 7" |
| G06F-015/00; H04L-012/22; H04L-009/32 | | | Secondary | | "Version 7" |

US Classification, Issued: 713172000, 705067000, 705075000, 705067000, 705067000, 705040000, 705041000, 705035000, 705079000, 713155000, 713159000 , 713200000, 713201000, 235380000, 235382000, 235379000

File Segment: EPI;
DWPI Class: T01; T05
Manual Codes (EPI/S-X): T01-F05G3; T01-H01B3A; T01-J05B4P; T01-N01A1; T01-N01A2A; T05-H02C5C; T05-L02

This application

26/5/6 (Item 6 from file: 350) **Links**
Derwent WPIX


0010914549 *Drawing available*
WPI Acc no: 2001-535911/
XRPX Acc No: N2001-398009
**Expert solution provision management system searches database to select expert to generate search result based on end user request which is then stored along with expert answer in database**
Patent Assignee: TAUFIQUE S (TAUF-I)
Inventor: TAUFIQUE S

Patent Family ( 2 patents, 92 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| WO 2001020518 | A1 | 20010322 | WO 2000US25015 | A | 20000913 | 200159 | B |
| AU 200073742 | A | 20010417 | AU 200073742 | A | 20000913 | 200159 | E |

Priority Applications (no., kind, date): US 1999153565 P 19990913

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| WO 2001020518 | A1 | EN | 24 | 2 | | |
| National Designated States,Original | AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW | | | | | |
| Regional Designated States,Original | AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TZ UG ZW | | | | | |
| AU 200073742 | A | EN | | | Based on OPI patent | WO 2001020518 |

**Alerting Abstract** WO A1

NOVELTY - The database is searched to select an expert and to generate a search result, based on a request from an end user. A portion of request is transmitted to the expert and an expert answer is transmitted to user. The request and the solution are **stored** in **database**. The end user is compensated when subsequent end user requests and receives the solution.

DESCRIPTION - An INDEPENDENT CLAIM is also included for method of providing communications between an expert and end user.

USE - For managing provision of expert solution to end user.

ADVANTAGE - Users are provided with secure and easy-to-use interface to ask questions, directly and indirectly to an expert who offers instant, delayed and personalized answers and solutions to user.

DESCRIPTION OF DRAWINGS - The figure shows flowchart of expert solution provision process.

**Title Terms** /Index Terms/Additional Words: EXPERT; SOLUTION; PROVISION; MANAGEMENT; SYSTEM; SEARCH; DATABASE; SELECT; GENERATE; RESULT; BASED; END; USER; REQUEST; STORAGE; ANSWER

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| **G06F-017/60** | | | Main | | "Version 7" |

File Segment: EPI;
DWPI Class: T01
Manual Codes (EPI/S-X): T01-J05A

26/5/7 (Item 7 from file: 350) **Links**
Derwent WPIX


0006193037 *Drawing available*
WPI Acc no: 1992-073389/
XRPX Acc No: N1992-055189
**Damage loss claim processing appts. with activity logging - creates file for each case from initial transaction record consisting of keyboard-accessed preformated screens displayed locally**

Patent Assignee: HARTFORD FIRE INSURANCE CO (HART-N); INT TELEPHONE & TELEGRAPH CORP (INTT); ITT CORP (INTT)
Inventor: BARR R; BEAUCHESNE L; BENSON R; BURDICK M; DUFFY J; FLETCHER P; FRITZ D; GADDAS J R; GIRARDINI J; GUILMETTE R; HUGHES D; LAYTUBBY L; LONG J; MACHNICH C; MAYTUBBY L; MONTRESOR B; MOORE S; PATCH T; POLLNOW R; PRIGNON G; RETARTHA A; ROUND M; ROUND M J

Patent Family ( 4 patents, 14 countries )

| Patent Number | Kind | Date | Application Number | Kind | Date | Update | Type |
|---|---|---|---|---|---|---|---|
| EP 472786 | A | 19920304 | EP 1990309383 | A | 19900828 | 199210 | B |
| CA 2024320 | A | 19920301 | CA 24320 | A | 19900830 | 199224 | E |
| EP 472786 | B1 | 19960313 | EP 1990309383 | A | 19900828 | 199615 | E |
| DE 69025935 | E | 19960418 | DE 69025935 | A | 19900828 | 199621 | E |
| | | | EP 1990309383 | A | 19900828 | | |

Priority Applications (no., kind, date): EP 1990309383 A 19900828

Patent Details

| Patent Number | Kind | Lan | Pgs | Draw | Filing Notes | |
|---|---|---|---|---|---|---|
| EP 472786 | A | EN | | | | |
| Regional Designated States,Original | AT BE CH DE ES FR GB GR IT LI LU NL SE | | | | | |
| CA 2024320 | A | EN | | | | |
| EP 472786 | B1 | EN | 80 | 8 | | |
| Regional Designated States,Original | AT BE CH DE DK ES FR GB GR IT LI LU NL SE | | | | | |
| DE 69025935 | E | DE | | | Application | EP 1990309383 |
| | | | | | Based on OPI patent | EP 472786 |

**Alerting Abstract** EP A
The local data processing station (32) comprising printers (48, 52) and display I/O equipment (40) is linked to local and remote display stations (36, 34) and to a remote host computer (62) via telephone lines (56, 58, 64). Information received (in a notice of loss) is stored in a disc (42). A claims file is created for review on the supervisor's screen (70). The claim handler accesses various functions (diary, activity log, payment transaction etc.) through the keyboard (68). Printout is managed through a print queue.
ADVANTAGE - Work in process is tracked, response to telephone enquires is accelerated and paperwork reduced.
@(81pp Dwg.No.5/8)@

**Title Terms** /Index Terms/Additional Words: DAMAGE; LOSS; CLAIM; PROCESS; APPARATUS; ACTIVE; LOG; FILE; CASE; INITIAL; TRANSACTION; RECORD; CONSIST; KEYBOARD; ACCESS; SCREEN; DISPLAY; LOCAL

**Class Codes**

International Patent Classification

| IPC | Class Level | Scope | Position | Status | Version Date |
|---|---|---|---|---|---|
| G06F-015/403; **G06F-017/60** | | | Main | | "Version 7" |
| G06F-015/21; G06F-015/40 | | | Secondary | | "Version 7" |

File Segment: EPI;
DWPI Class: T01
Manual Codes (EPI/S-X): T01-J05A2

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Did not find anything directly related.
Set     Items   Description
S1     550074   S COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR
PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?
S2    1623196   S RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR
ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH
OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK
S3    2033660   S QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR
FIND???()OUT OR ASK???
S4      47080   S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR
PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY???
OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR
SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
S5      15466   S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR
PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR
ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)
S6    2422606   S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR
CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK???
OR QUERY??? OR QUERIES OR INQUIR???
S7     523956   S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR
ADVISOR? ?
S8      85546   S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR
COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR
PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR KEPT)(5N)(DATABASE? ? OR DATABANK? ?
OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR
SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S9    1227867   S (INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE
OR REPORT? ? OR NOTE? ?)(5N )(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ? OR
DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ?)
S10   2692910   S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE
OR REPORT? ? OR NOTE? ?
S11     72215   S S1(10N)S2
S12     23678   S S1(10N)S3
S13     47600   S S10(5N)S7
S14     14018   S S9(5N)S7
S15     70379   S S6(10N)S1
S16    212649   S S9(S)S6
S17     15529   S S16(S)S15
S18     12869   S S16(10N)S15
S19      3841   S ((S3 AND S4)OR(S11 AND S12))(S)S18
S20        43   S S19(5N)S14
S21         4   S S20 AND IC=G06F-017/60
 ; show files
```

[File 348] **EUROPEAN PATENTS** 1978-2007/ 200706
(c) 2007 European Patent Office. All rights reserved.
**File 348: For important information about IPCR/8 and forthcoming changes to the IC= index, see HELP NEWSIPCR.*

[File 349] **PCT FULLTEXT** 1979-2007/UB=20070208UT=20070201
(c) 2007 WIPO/Thomson. All rights reserved.
**File 349: For important information about IPCR/8 and forthcoming changes to the IC= index, see HELP NEWSIPCR.*

21/3K/1 (Item 1 from file: 349) **Links**
PCT FULLTEXT

00918445

**TELECOMMUNICATIONS INITIATED DATA FULFILMENT SYSTEM TELECOMMUNICATIONS INITIATED DATA FULFILMENT SYSTEM**

SYSTEME D'EXECUTION DE DONNEES DE TELECOMMUNICATION

**Patent Applicant/Inventor:**

- **BRAGER Barry**
  Starpound Corporation, 768 Marietta Street, Suite 102, Atlanta, GA 30318; US; US(Residence); US(Nationality);
- **ROSEHAFT Matthew**
  641 Granville Court, Atlanta, GA 30328; US; US(Residence); US(Nationality);

**Legal Representative:**

- **MEHRMAN Michael J(agent)**
  Gardner Groff Mehrman & Josephic, P.C., Paper Mill Village, Building 23, Suite 300, 600 Village Trace, Marietta, GA 30067; US;

| | Country | Number | Kind | Date |
|---|---|---|---|---|
| Patent | WO | 200252481 | A2-A3 | 20020704 |
| Application | WO | 2001US50048 | | 20011023 |
| Priorities | US | 2000242511 | | 20001023 |
| | US | 2001125760 | | 20010201 |

**Designated States:** (All protection types applied unless otherwise stated - for applications 2004+)

**[EP]** AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LU; MC; NL; PT; SE; TR;

**[OA]** BF; BJ; CF; CG; CI; CM; GA; GN; GQ; GW; ML; MR; NE; SN; TD; TG;

**[AP]** GH; GM; KE; LS; MW; MZ; SD; SL; SZ; TZ; UG; ZW;

**[EA]** AM; AZ; BY; KG; KZ; MD; RU; TJ; TM;

**Main International Patent Classes (Version 7):**

| IPC | Level |
|---|---|
| **G06F-017/60** | Main |

Publication Language: English
Filing Language: English
Fulltext word count: 11428

**Detailed Description:**

...input sequence 22. The data fulfillment platform 30 also determines whether to execute the purchase **based** on the **customer** profile **data**, and by checking whether **payment authority** is presently valid for the amount of the **requested** purchase. If the **request** is valid and authorized, the data fulfillment platform 30 charges the cost of the purchase...

21/3K/2 (Item 2 from file: 349) **Links**
PCT FULLTEXT

00807448
**SYSTEM AND METHOD FOR SECURE ELECTRONIC DIGITAL RIGHTS MANAGEMENT, SECURE TRANSACTION MANAGEMENT AND CONTENT DISTRIBUTION**
SYSTEME ET PROCEDE DESTINES A LA GESTION SECURISEE DES DROITS NUMERIQUES ELECTRONIQUES ET AUX TRANSACTIONS ET DISTRIBUTION DE CONTENU SECURISEES

**Patent Applicant/Inventor:**

- **RUNJE Davor**
  V. Nazora 16, Zagreb 10000; HR; HR(Residence); HR(Nationality);
- **KOVAC Mario**
  Mandalicina 3, Zagreb 10000; HR; HR(Residence); HR(Nationality);
- **ORSULIC Josko**
  Strojarska 8, Zagreb 10000; HR; HR(Residence); HR(Nationality);
- **UZELAC Tomislav**
  Grada Vukovara 237a, Zagreb 10000; HR; HR(Residence); HR(Nationality);
- **LITMAN Brian D**
  Suite 250, 950 N Kings Road, West Hollywood, CA 90069; US; US(Residence); US(Nationality);

**Legal Representative:**

- **TOWNSLEY Norton N(agent)**
  Suite 330, 100 Corporate Pointe, Culver City, CA 90230; US;

| | Country | Number | Kind | Date |
|---|---|---|---|---|
| Patent | WO | 200141027 | A1 | 20010607 |
| Application | WO | 2000US32892 | | 20001201 |
| Priorities | US | 99168983 | | 19991203 |

**Designated States:** (All protection types applied unless otherwise stated - for applications 2004+)

**[EP]** AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LU; MC; NL; PT; SE; TR;

**[OA]** BF; BJ; CF; CG; CI; CM; GA; GN; GW; ML; MR; NE; SN; TD; TG;

**[AP]** GH; GM; KE; LS; MW; MZ; SD; SL; SZ; TZ;

UG; ZW;

**[EA]** AM; AZ; BY; KG; KZ; MD; RU; TJ; TM;

**Main International Patent Classes (Version 7):**

| IPC | Level |
|---|---|
| **G06F-017/60** | Main |

Publication Language: English
Filing Language: English
Fulltext word count: 10202

**Detailed Description:**

...LICENSE-REQ. If this OFFER exists 175, LMD-ID is valid and the offer is **paid** for, **Transaction Authority** retrieves 177 CO- **INFO** from entity **database**.

If any of these conditions is not true, a further LICENSE-REJECT message is sent...

21/3K/3 (Item 3 from file: 349) **Links**
PCT FULLTEXT

00806384
**NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND METHOD THEREOF**
GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE

**Patent Applicant/Patent Assignee:**

- **ACCENTURE LLP**; 1661 Page Mill Road, Palo Alto, CA 94304
  US; US(Residence); US(Nationality)

**Legal Representative:**

- **HICKMAN Paul L(agent)**
  Oppenheimer Wolff & Donnelly, LLP, 38th Floor, 2029 Century Park East, Los Angeles, CA 90067-3024; US;

| | Country | Number | Kind | Date |
|---|---|---|---|---|
| Patent | WO | 200139030 | A2 | 20010531 |
| Application | WO | 2000US32324 | | 20001122 |
| Priorities | US | 99444775 | | 19991122 |
| | US | 99447621 | | 19991122 |

**Designated States:** (All protection types applied unless otherwise stated - for applications 2004+)

**[EP]** AT; BE; CH; CY; DE; DK; ES; FI; FR; GB;

GR; IE; IT; LU; MC; NL; PT; SE; TR;

**[OA]** BF; BJ; CF; CG; CI; CM; GA; GN; GW; ML; MR; NE; SN; TD; TG;

**[AP]** GH; GM; KE; LS; MW; MZ; SD; SL; SZ; TZ; UG; ZW;

**[EA]** AM; AZ; BY; KG; KZ; MD; RU; TJ; TM;

**Main International Patent Classes (Version 7):**

| IPC | Level |
|---|---|
| **G06F-017/60** | Main |

Publication Language: English
Filing Language: English
Fulltext word count: 171499

**Detailed Description:**

...network facilitate this process.

In packet switching networks, packets in the form of units of **data** are transmitted from a source-such as a **user** terminal, computer, application program within a computer, or other data handling or data communication device...

21/3K/4 (Item 4 from file: 349) **Links**
PCT FULLTEXT

00806382

**METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A MARKET SPACE INTERFACE**

PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHE ENTRE UNE PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHE

**Patent Applicant/Patent Assignee:**

- **ACCENTURE LLP**; 1661 Page Mill Road, Palo Alto, CA 94304 US; US(Residence); US(Nationality)

**Legal Representative:**

- **HICKMAN Paul L(et al)(agent)**
  Oppenheimer Wolff & Donnelly LLP, 1400 Page Mill Road, Palo Alto, CA 94304; US;

| | Country | Number | Kind | Date |
|---|---|---|---|---|

| | | | | |
|---|---|---|---|---|
| Patent | WO | 200139028 | A2 | 20010531 |
| Application | WO | 2000US32308 | | 20001122 |
| Priorities | US | 99444773 | | 19991122 |
| | US | 99444798 | | 19991122 |

**Designated States:** (All protection types applied unless otherwise stated - for applications 2004+)

**[EP]** AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LU; MC; NL; PT; SE; TR;

**[OA]** BF; BJ; CF; CG; CI; CM; GA; GN; GW; ML; MR; NE; SN; TD; TG;

**[AP]** GH; GM; KE; LS; MW; MZ; SD; SL; SZ; TZ; UG; ZW;

**[EA]** AM; AZ; BY; KG; KZ; MD; RU; TJ; TM;

**Main International Patent Classes (Version 7):**

| IPC | Level |
|---|---|
| **G06F-017/60** | Main |

Publication Language: English
Filing Language: English
Fulltext word count: 170977

**Detailed Description:**

...the telecommunications network becomes more complex with new features and telephone numbers.

Contemporary fixed length **record** forinats include time point fields recording local time in three (3) second increments where local...

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Set Items Description
Si 23889 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
S2 6109 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)
S3 1932559 S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK??? OR QUERY??? OR QUERIES OR INQUIR???

S4 5472984 S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?
S5 872296 S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR ADVISOR? ?
S6 25333 S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR KEPT)(5N)(DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S7 414 S Sl AND S2
S8 231746 S S5(S)S4
S9 2994 S S8 AND S6
S10 1429 S S9 AND S3
S11 3 S S10 AND S7
S12 7 S S10 AND (Si OR S2)
S13 2 S S11 NOT PY>1999
S14 4 S S12 NOT PY>1999
S15 4 S S13 OR S14
S16 4 RD (unique items)
S1'7 740359 S COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?
S1.8 10572 S S17 AND S8
S19 8200 S S17(S)S8
S20 103048 S S17(S)S3
S21 2637 S S20(S)S8
S22 19 S S21 AND S6
S23 13 S S22 NOT PY>1999
S24 13 RD (unique items)
S25 145459 S (INFORMATION OR KNOWLEDGE)(3N)(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ? OR DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ?)
S26 21378 S S25(S)S5
S27 142 S S20 AND S26
S28 128 S S20(S)S26
S29 10618 S S25(10N)S5
S30 45 S S29(S)S20
S31 31 S S30 NOT PY>1999
S32 31 RD (unique items) ;
show files
file 2) INSPEC 1898-2007/Feb WI
 I File 351 **Dissertation Abs Online** 1861-2007/Jan
 [File 65] **Inside Conferences** 1993-2007/Feb 12

[File 99J **Wilson Appl. Sci & Tech Abs** 1983-2007/Jan (c) 2007 The HW Wilson Co. All rights reserved.

[File 4741 **New York Times Abs** 1969-2007/Feb 13 (c) 2007 The New York Times. All rights reserved.

[File 475] **Wall Street Journal Abs** 1973-2007/Feb 13 (c) 2007 The New York Times. All rights reserved.

[File 5831 **Gale Group Globalbase(TM)** 1986-2002/Dec 13 (c) 2002 The Gale Group. All rights reserved. **File 583: This file is no longer updating as of 12-13-2002.*

16/3,x/1 (Item 1 from file: 2) **Links**
INSPEC

07155513 **INSPEC Abstract Number:** C1999-03-7210N-017
**Title: An agent architecture for supporting individualized services in Internet applications Author** Weiguang Shao; Wei-Tek Tsai; Rayadurgam, S.; Lai, **R.**
**Author Affiliation:** Dept. of Comput. Sci. & Eng., Minnesota Univ., Minneapolis, MN, USA
**Conference Title:** Proceedings Tenth IEEE International Conference on Tools with Artificial Intelligence (Cat. No.98CH36294) p. 140-7
**Publisher:** IEEE , Piscataway, NJ, USA
**Publication Date:** 1998 **Country of Publication:** USA xviii+483 pp.
ISBN: 0 7803 5214 9 **Material Identity Number:** XX-1998-03602
U.S. **Copyright Clearance Center Code:** 0 7803 5214 9/98/$10.00
**Conference Title:** Proceedings of 10th International Conference on Tools with Artificial Intelligence (ICTA'98) **Conference Sponsor:** IEEE Comput. Soc.; Taiwanese Assoc. Artificial Intelligence; Nat. Sci. Council; Comput. & Commun. Res. Center of Nat. Tsing Hua Univ.; Res. Center for Comput. Syst. Technol. Nat. Cheng Kung Univ.; Center of Excellence for Res. Comput. Sci. Nat. Taiwan Univ.; IEEE Taipei Sect.; Acer Sertek **Conference Date:** 10-12 Nov. 1998
**Conference Location:** Taipei, Taiwan
**Language:** English
**Subfile:** C

**Title: An agent architecture for supporting individualized services in Internet applications**
**Abstract: ...a layering framework, the agent architecture can be used to build Internet applications that support individualized services. The DIWB can construct pages dynamically at runtime and can be easily customized for individual users. The architecture consists of two cooperating agents that compose pages at runtime using components and data stored in various databases (agencies). The page agent composes a page by retrieving page definition and requesting the component agent to construct individual components. The component agent retrieves user preferences, and page component definitions from the databases and returns the results to the page agent.**
**Descriptors: ...information resources;**
**Identifiers:...individualized services user preferences**

16/3,K/2 (Item 2 from file: 2) **Links**
INSPEC

07146771 **INSPEC Abstract Number:** A 1999-05-8760-002, B 1999-03-7510-007, C 1999-03-7330-039 **Title: A Web-based review and teaching tool using server-side DICOM translation**
**Author** Black, R.T.; Hayball, M.P.; Brown, S.J.; Coulden, R.A.R.
**Author Affiliation:** Papworth Hosp. NHS Trust, Cambridge, UK
**Conference Title:** CAR '98. Computer Assisted Radiology and Surgery. Proceedings of the 12th International Symposium and Exhibition p. 425-9
**Editor(s):** Lemke, H.U.; Vannier, M.W.; Inamura, K.; Farman, A.G.
**Publisher:** Elsevier Science , Amsterdam, Netherlands
**Publication Date:** 1998 **Country of Publication:** Netherlands xliv+998 pp.

ISBN: 0 444 82973 3 **Material Identity Number:** XX-1998-01086
**Conference Title:** Proceeding of 12th International Symposium on Computer Assisted Radiology and Surgery

**Conference Date:** 24-27 June 1998 **Conference Location:** Tokyo, Japan
**Language:** English
**Subfile:** A B C
Copyright 1999, IEE
Abstract: ...a standard PC. Additionally, the system integrates a database of patient demographic data, enabling the **return** of images in **response** to **database queries** and the **collection** of distributed patient information into a single Web document. Problems of low network bandwidth are...
**Descriptors: ...information resources;**
Identifiers:...database **queries;**

I6/3,K/3 (Item 3 from file: 2) **Links**
INSPEC;

04985317 **INSPEC Abstract Number:** C91065407
**Title: A computerized prototype natural language tour guide**
**Author** Hwee Tou Ng
**Author Affiliation:** Dept. of Comput. Sci., Texas Univ., Austin, TX, USA
**Conference Title:** Expert Systems in Economics, Banking and Management p. 329-39
Editor(s): Pau, L.F.; Motiwalla, J.; Pao, Y.H.; Teh, H.H.
**Publisher:** North-Holland , Amsterdam, Netherlands
**Publication Date:** 1989 **Country of Publication:** Netherlands xiv+475 pp.
**ISBN:** 0 444 88060 7
**Conference Date:** 9-13 Jan. 1989 **Conference Location:** Singapore
**Language:** English
**Subfile:** C
**Abstract:** The paper describes the tour **guide.** The computer system serves as a tour **guide** and provides the **user** with travel **information** through an interactive question answering session. Based on the travel **information stored** in its **database,** the system processes the **user's query,** accesses the database and **returns** an **answer.** The system is capable of providing cooperative response when appropriate, and it can also handle...
**Descriptors:...user** interfaces

16/3,K/4 (Item 1 from file: 35) **Links**
Dissertation Abs Online

01124590 ORDER NO: AAD90-28489
A **QUERY** MODEL AND **QUERY** AND KNOWLEDGE DEFINITION LANGUAGES FOR OBJECT-ORIENTED **DATABASES**

**Author:** ALASHQUR, ABDALLAH MOHAMMED
**Degree:** PH.D.
Year: 1989
**Corporate Source/Institution:** THE UNIVERSITY OF FLORIDA ( 0070 )
**Source:** Volume 5105B of Dissertations Abstracts International.
PAGE 2449. 175 PAGES

# A QUERY MODEL AND QUERY AND KNOWLEDGE DEFINITION LANGUAGES FOR

Maintaining the closure property is an important database language design objective. Queries issued in a query language that possesses this property return results that are structured and modeled by the same data model for which the query language is designed. A useful consequence of this is that the result of a query can be uniformly operated on by other queries (i.e., using the same language constructs). None of the existing query languages that have been designed for the class of object-oriented data models possesses the closure property. In this dissertation, we introduce a new query model for object-oriented databases in which this property is preserved.

Furthermore, we make our query model concrete by introducing an object-oriented query language named OQL as an example of this query model. A query in this language returns a subdatabase whose structure consists of some selected object classes and their associations. The objects that fall in the patterns of object associations specified in the query constitute the extension of the resulting subdatabase.

In this dissertation, we also introduce a knowledge..... on existing and/or other derived patterns. Deductive reasoning about a large number of objects stored in a database is a needed functionality in several new database application domains (e.g., CAD/CAM databases).

The OQL and the knowledge definition language are tightly coupled. This facilitates the integration of concepts and techniques, which are typically found in different categories of systems such as database management systems and expert systems, into one integrated, object-oriented knowledge base management system (OKBMS) that meets the specifications and requirements of the new database application...

24/6,AU,PY/I (Item I from file: 2) **Links**
INSPEC

07269270 **INSPEC Abstract Number:** B I999-07-6210R-021, C1999-07-6130M-030 **Title: Synchronized continuous media playback through the World Wide Web Author** Mayer-Patel, K.; Simpson, D.; Wu, D.; Rowe, L.A.
**Publication Date:** 1996
1996


24/6,AU,PY/2 (Item 2 from file: 2) **Links**
INSPEC
 07122694
**Title: Integrating your supply chain with extranet Publication Date:** Sept. 1998
1998


24/6,AU,PY/3 (Item 3 from file: 2) **Links**
INSPEC

06325609 **INSPEC Abstract Number:** B9609-0240E-004, C9609-4220-002 **Title: Polynomial games and determinacy Author** Yamakami, T.
**Publication Date:** 15 July *1996*
1996


24/6,AU,PY/4 (Item 4 from file: 2) **Links**
INSPEC
 06139931 **INSPEC Abstract Number:** C9602-0230-001 **Title: Privacy issues in statistical database environments Author** Guynes, C.S.; Maples, G.E.; Prybutok, V.R. **Publication Date:** Dec. 1995
1995


24/6,AU,PY/5 (Item 5 from file: 2) **Links**
INSPEC

05884542 **INSPEC Abstract Number:** 89504-6210L-010, C9504-5620-

007

**Title: A job dependent dispatching scheme in a heterogeneous multiserver network Author** Ohta, T.; Watanabe, T.; Mizuno, T.
**Publication Date:** Nov. 1994
1994


24/6,AU,PY/6 (Item 6 from file: 2) **Links**
IN SPEC

05576648 **INSPEC Abstract Number:** A9404-91 10-013, C9402-7840-086
**Title: Louisiana coastal GIS network: relational database design for a spatially indexed cataloging system Author** Hiland, M.W.; Wayne, L.; Streiffer, H.R.
**Publication Date:** 1992
1992

24/6,AU,PY/7 (Item 7 from file: 2) **Links**
INSPEC
 04985317 **INSPEC Abstract Number:** 091065407
**Title: A computerized prototype natural language tour guide Author** Hwee Tou Ng
Editor(s): Pau, L.F.; Motiwalla, J.; Pao, Y.H.; Teh, H.H. **Publication Date:** 1989
1989

24/6,AU,PY/8 (Item 8 from file: 2) **Links**
INSPEC
 04903660 **INSPEC Abstract Number:** D91001636 **Title: A base for national data (Meditel GP database) Author** Girling, **B.**
**Publication Date:** 28 March 1991
1991

24/6,AU,PY/9 (Item 9 from file: 2) **Links**
INSPEC

04161700 **INSPEC Abstract Number:** C88041501
**Title: Classification standards for billing databases and health-care reimbursement Author** Felts, W.R.
**Publication Date:** March-April 1988
1988

24/6,AU,PY/10 (Item 10 from file: 2) **Links**
INSPEC

04067616 **INSPEC Abstract Number:** C88014367
**Title: Creating an information system: the Canadian Medical Association Physician Resource Databank Author** Wannamaker, S.C.
**Publication Date:** 1987
1987

24/6,AU,PY/1 1 (Item 11 from file: 2) **Links**
INSPEC
 03877569 **INSPEC Abstract Number:** C87028887 **Title: Optical disk pilot program AT**
**Author** Price, J.W.
Publication Date: 1987
1987

24/6,AU,PY/12 (Item 1 from file: 35) **Links**
Dissertation Abs Online

01094680
AN ECONOMETRIC ANALYSIS OF **LABOR SUPPLY** IN **THE** IRREGULAR ECONOMY

**Author:** LEMIEUX,
THOMAS Year: 1989

24/6,AU,PY/13 (Item 1 from file: 583)
**Links** Gale Group Globalbase(TM)
 06589825
**Consultant suggest database for MNP**

HONG KONG: STUDY OF MOBILE NUMBER
PORTABLE 22 Feb 1998
1998

31/3,K/1 (Item 1 from file: 2) **Links**
INSPEC

07519609 **INSPEC Abstract Number:** C2000-04-7210N-034
**Title: Variable pricing of information resources in the networked environment**
**Author** Kantor, P.B.; Kim, K.; Golden, G.A.
**Author Affiliation:** Rutgers Univ., New Brunswick, NJ, USA
**Conference Title:** ASIS'98. Information Access in the Global Information Economy. Proceedings of the 61st Annual Meeting of the American Society for Information Science. Vol.35 p. 202-16
**Publisher:** Inf. Today , Medford, NJ, USA
**Publication Date:** 1998 **Country of Publication:** USA xi+604 pp.
ISBN: 1 57387 066 8 **Material Identity Number:** XX-1998-02969
**Conference Title:** Proceedings of ASIS 1998 Annual Conference
**Conference Date:** 24-29 Oct. 1998 **Conference Location:** Pittsburgh, PA, USA
**Language:** English
**Subfile:** C

Abstract: ...services on the Internet. We consider the possibility of setting an optimum price for an **information resource, based** on the observed willingness to buy at two or more test prices. We show that.....period of time. We also show that, in the university library setting, the arrival of **customers** is not predictable enough to permit us to use variations in the arrival rate as a surrogate for willingness to **pay.** We speculate on the implications of this result for managers of university research libraries, and...

31/3,K/2 (Item 2 from file: 2) **Links**
IN SPEC

07488993 **INSPEC Abstract Number:** C2000-03-7160-059
**Title: How five industries will benefit from the grove paradigm**
**Author** Newcomb, S.R.
**Author Affiliation:** TechnoTeacher Inc., Richardson, TX, USA
**Conference Title:** XML Europe '99 Conference Proceedings p. 655-60
**Publisher:** Graphic Commun. Assoc , Alexandria, VA, USA
**Publication Date:** 1999 **Country of Publication:** USA ix+759 pp.
**Material Identity Number:** XX-1999-00768
**Conference Title:** Proceedings of XML EUROPE '99
**Conference Sponsor:** OASIS; W3C World Wide Web Consortium
**Conference Date:** 26-30 April 1999 **Conference Location:** Granada, Spain
**Language:** English
**Subfile:** C

Abstract:...semiconductor industry. In transportation, grove-based processing assists the maintenance of transportation equipment documentation. Grove- **based information** processing provides governmental **authorities** the opportunity to make significant improvements in caseworker productivity, and in the quality and consistency... ...are facilitated by grove-based information processing. In the semiconductor industry grove-based processing increases **return** on investment

by allowing semiconductor **customers** to understand and apply innovations more rapidly, efficiently, and accurately. Grove-based processing also increases...

31/3.K/3 (Item 3 from file: 2) **Links**
INSPEC

06900871 **INSPEC Abstract Number:** 09806-61707-002 **Title: Expert Miner: a knowledge-based data mining tool Author** Poloni, M.; Iraci, M.
**Author Affiliation:** Staatliche Materialprufungsanstalt, Stuttgart, Germany
**Conference Title:** Fourth European Congress on Intelligent Techniques and Soft Computing Proceedings, EUFIT '96 **Part** vol.3 p. 2259-63 vol.3
**Publisher:** Verlag Mainz , Aachen, Germany
**Publication Date:** 1996 **Country of Publication:** Germany 3 vol. xxx+2298 pp.
**ISBN:** 3 89653 187 5 **Material Identity Number:** XX98-00734
**Conference Title:** Proceedings of Fourth European Congress on Intelligent Techniques and Soft Computing (EUFIT'96)
**Conference Date:** 2-5 Sept. 1996 **Conference Location:** Aachen, Germany
**Language:** English
**Subfile:** C

Abstract: ...this paper. The possibility of applying different analysis methods is also open to the non-expert analyst thanks to an intelligent **advisor,** a **knowledge-based** module that suggests possible ways to perform the current analysis/discovery task. The tool, based on three-tier client/server architecture, enables a modular introduction in the corporate memory system. Some examples of application ...

31/3,K/4 (Item 4 from file: 2) **Links**
INSPEC

06609655 **INSPEC Abstract Number:** C9707-7420D-007
**Title: Object-oriented decision support tool with applications in computer-aided control engineering Author** Vladimirova, T.; Harrison, D.K.
**Author Affiliation:** Dept. of Electron. & Electr. Eng., Surrey Univ., Guildford, UK
**Conference Title:** Proceedings of the Second International Symposium on Methods and Models in Automation and Robotics **Part** vol.] p. 377-82 vol.1
Editor(s): Banka, S.; Domek, S.; Emirsajlow, Z.
**Publisher:** Wydawnictwo Uczelniane Politech. Szczecinskiej , Szczecin, Poland
**Publication Date:** 1995 **Country of Publication:** Poland 2 vol. x+863 pp.
ISBN: 83 86359 17 X **Material Identity Number:** XX97-01199
**Conference Title:** Proceedings of the Second International Symposium on Methods and Models in Automation and Robotics
**Conference Sponsor:** Polish Acad. Sci
**Conference Date:** 30 Aug.-2 Sept. 1995 **Conference Location:** Miedzyzdroje, Poland
**Language:** English
**Subfile:** C

Abstract:...aided control systems design (CACSD) software package to aid in the design of lead-lag **compensators**

on a single-input-single-output control system using frequency domain analysis techniques. The package is implemented using an object-oriented programming language and features extensive graphical **user** interface. It comprises a **knowledge- based** subsystem to **guide** in the overall design process.

31/3,K/5 (Item 5 from file: 2) **Links**
Fulltext available through: ScienceDirect (Elsevier) USPTO Full Text Retrieval Options SCIENCEDIRECT INSPEC

06366629 **INSPEC Abstract Number:** B9610-0170N-020
**Title: A physical strength-stress interference model explaining infant and random mortality [electronic components]**
**Author** Blanchart, J.
**Author Affiliation:** Inst. Nat. Polytech. de Grenoble, France
**Journal:** Microelectronics and Reliability vol.36, no.10 p. 1379-88
**Publisher:** Elsevier ,
**Publication Date:** Oct. 1996 **Country of Publication:** UK **CODEN:** MCRLAS **ISSN:** 0026-2714
SICI: 0026-2714(199610)36:10L. 1379:PSSI;1-5
**Material Identity Number:** M074-96007
U.S. **Copyright Clearance Center Code:** 0026-2714/96/$15.00+.00 **Language:** English
**Subfile:** B

Abstract:...components is of upmost importance because the reliability estimation of electronic boards, hence systems, is based.on the **knowledge** on the **individual** component failure rate. Field failure **return experts** explain the failures by a stressing environment characterized by random overstresses. If this explanation is...

31/3,K/6 (Item 6 from file: 2) **Links**
Fulltext available through: ScienceDirect (Elsevier) USPTO Full Text Retrieval Options SCIENCEDIRECT INSPEC

06325609 **INSPEC Abstract Number:** B9609-0240E-004, C9609-4220-002
**Title: Polynomial games and determinacy Author** Yamakami, T.
**Author Affiliation:** Dept. of Comput. Sci., Toronto Univ., Ont., Canada
**Journal:** Annals of Pure and Applied Logic vol.80, no.] p. 1-16
**Publisher:** Elsevier ,
**Publication Date:** 15 July 1996 **Country of Publication:** Netherlands
**CODEN:** APALD7 **ISSN:** 0168-0072
SICI: 0168-0072(19960715)80:1 L.1: PGD;1-M
**Material Identity Number:** E879-96007
U.S. **Copyright Clearance Center Code:** 0168-0072/96/$15.00
**Language:** English
**Subfile:** B C

**Abstract:** ...**in** which, at each step, all players withdraw at most a polynomial amount of previous **information** from the **database.** We show resource-bounded determinacy of some kinds of finite, zero-sum, polynomial games whose pay-off sets are computable by non-deterministic polynomial-time function-oracle Turing machines. We call a pay-off set F-determined if, for any polynomial game G associated with the given pay-off set, either player has a winning strategy which is in F; for any subgames of G. We show that there exists an FP-strongly-determined pay-off set which is computed by an exponential-time oracle Turing machine, where FP is.....version of the axiom of choice holds under some assumption of polynomial determinacy for a pay-off set which is polynomial-time computable with parallel **queries.** This principle of choice implies that co-NP has the separation property.

31/3,K/7 (Item 7 from file: 2) **Links**
INSPEC

06261511 **INSPEC Abstract Number:** C9606-7440-033
**Title: Information technology of Project Evaluation at early stage**
**Author** Ilyin, N.I.; Ilyina, O.N.
**Author Affiliation:** Moscow State Univ. of Civil Eng., Russia
**Conference Title:** East-West International Conference Information Technology in Design, EWITD '94 **Part** vol.] p. 168-74 vol.]
**Publisher:** Int. Centre for Sci. & Tech. Inf , Moscow, Russia
**Publication Date:** 1994 **Country of Publication:** Russia 2 vol. (234+280) pp.
**Material Identity Number:** XX94-01829
**Conference Title:** East-West International Conference on Information Technology i Design (EWITD 94) **Conference Date:** 5-9 Sept. 1994 **Conference Location:** Moscow, Russia
**Language:** English
**Subfile:** C

Abstract: ...the project life cycle. The suggested information technology for project evaluation consists of three parts: **databases** for land **information** for construction, available material costs, equipment and other **resources,** companies, international and Russian standards and codes, and advanced technologies; a project evaluation mechanism based on international criteria such as net present value, benefit/cost ratio, and internal rate of **return;** and a Graphical **User** Interface based on software such as MS Excel for Windows 4.0. This information technology...

31/3,K/8 (Item 8 from file: 2) **Links**
Fulltext available through: ScienceDirect (Elsevier), USPTO Full Text Retrieval Options SCIENCEDIRECT INSPEC

05909034 **INSPEC Abstract Number:** C9505-6170K-003
**Title: The role of rules and examples in the process of knowledge acquisition in direct classification tasks Author** Olson, D.L.; Mechitov, A.I.; Moshkovich, H.M.
**Author Affiliation:** Dept. of Bus. Anal. & Res., Texas A&M Univ., College Station, TX, USA **Journal:** Expert Systems with Applications vol.8, no.1 p. 203-12

**Publication Date:** Jan.-March 1995 **Country of Publication:**
UK **CODEN:** ESAPEH **ISSN:** 0957-4174

U.S. **Copyright Clearance Center Code:** 0957-4174/95/$9.50+.00
**Language:** English
**Subfile:** C
Copyright 1995, IEE
**Abstract:** ...**A** set of 30 subjects, unfamiliar with shells except for initial orientation and training, were **asked** to develop a system for their personal preferences for a decision problem. The results oftreatment of decision rules.
Examples reflect an attempt to enumerate all combinations of decision factors. **Compensatory** rules reflect attempts
to balance trade-offs among the relative performance of decision cases. The.....the systems still included significant
gaps in rules. We conclude that computer aids to assist **experts** need to include means to assure consistency and completeness of **knowledge bases.** Further, at least some **compensatory** rules should be included for those cases that involve trade-offs.

31/3,K/9 (Item 9 from file: 2) **Links**
Fulltext available through: USPTO Full Text Retrieval Options
SCIENCEDIRECT INSPEC

05884542 **INSPEC Abstract Number:** B9504-6210L-010, C9504-5620-007
**Title: A job dependent dispatching scheme in a heterogeneous multiserver network Author** Ohta, T.; Watanabe, T.; Mizuno, T.
**Author Affiliation:** Fac. of Eng., Shizuoka Univ., Hamamatsu, Japan
**Journal:** IEICE Transactions on Communications vol.E77-B, no.] 1 p. 1380-7

**Publication Date:** Nov. 1994 **Country of Publication:** Japan
**CODEN:** ITCMEZ **ISSN:** 0916-8516
**Language:** English
**Subfile:** B C
Copyright 1995, IEE
**Abstract:** ...BALANCE (better adaptive load-balancing through acquiring knowledge of characteristic of an environment) in which **users** can submit their job$ without acquiring either a status of an environment or characteristics of..... even in a widely connected heterogeneous network. The architecture of BALANCE includes
three types of **information bases** and two types of daemons. **Information bases,** namely job, **resource,** and environment **information base,** manage the **knowledge** of job characteristics, available **resources** for CPUs, and status of the environment, respectively, as a proxy for **users.** The dispatching daemon selects an adequate server for
each job using knowledge stored in thejob. On completing each job, a service daemon gets a statistic of the job
and **returns** it to the dispatching daemon where the job came from so that the statistic will .....2) to share software
functions as well as hardware facilities, and (3) to learn a **user's** job characteristics. We have implemented a prototype with more than 50 heterogeneous UNIX workstations...

31/3,K/10 (Item 10 from file: 2) **Links**

05851804 **INSPEC Abstract Number:** 09502-7120-019
**"Title: EXTRA, an expert system for tactical asset allocation combining model-based diagnosis, fuzzy logic and mean-variance optimization**
**Author** Hiemstra, Y.

**Author Affiliation:** Dept. of Inf. Syst., Vrije Univ., Amsterdam, Netherlands
p. 607-13
**Editor(s):** Liebowitz, J.
**Publisher:** Cognizant Commun. Corp , Elmsford, NY, USA
**Publication Date:** 1994 **Country of Publication:** USA xv+1556 pp.
**Conference Title:** Proceedings of Second World Congress on Expert Systems
**Conference Date:** 10-14 Jan. 1994 **Conference Location:** Lisbon/Estoril, Portugal
**Language:** English
**Subfile:** C

Abstract:...based diagnosis component interprets macroeconomic investment conditions. A rule-based fuzzy logic component predicts the **return** on stocks on the basis of this **information.** An optimization component **based** on the mean-variance portfolio selection model specifies adjustments. The **expert** system assists portfolio managers by offering intelligent, interactive models which the **user** can refine and maintain.

31 /3,K/1 1 (Item 11 from file: 2) **Links**
Fulltext available through: USPTO Full Text Retrieval Options
SCIENCEDIRECT 1NSPEC

05188312 **INSPEC Abstract Number:** C9208-6170-040
**Title: Vibration Expert System Analyzer**
**Author** Murter, J.S.; Cullip, E.R.; Connon, W.H., III
**Author Affiliation:** US Army Combat Syst. Test Activity, Aberdeen Proving Ground, MD, USA **Journal:** Sound and Vibration vol.26, no.4 p. 22-4

**Publication Date:** April 1992 **Country of Publication:** USA
**CODEN:** SOVIAJ **ISSN:** 0038-1810
**Language:** English
**Subfile:** C
Abstract:...vibration software and data over a local area network executes the needed analysis programs and **returns** the required parameters to the expert system. Based on the results of the analysis software, the **expert** system will continue analysis using the embedded **knowledge base** or run more exhaustive analysis software to diagnose any data problems or irregularities. This rule-based expert system will also provide an explanation capability so that the novice **user** can learn the rules and software used to analyze vibration data.

31/3,K/12 (Item 12 from file: 2) **Links**
INSPEC

05187995
**Title: Expert management (money management)**
**Author** Michaels, J.
**Journal:** Wall Street & Technology vol.9, no.8 p. 19-20

**Publication Date:** April 1992 **Country of Publication:** USA **Language:** English

**Subfile:** D
**Abstract:** The Money Manager at Dean Witter Reynolds uses **expert** systems **based** on first-hand **knowledge** of the markets. The systems help enhance rates of **return** and risk reduction for his 250 **clients** by making it easier to gather, evaluate and implement investment strategies on a **client's** behalf.

31/3,x/13 (Item 13 from file: 2) **Links**
Fulltext available through: USPTO Full Text Retrieval Options
SCIENCEDIRECT INSPEC

04958609 **INSPEC Abstract Number:** C91055317
**Title: Expert system for computer selection and procurement**
**Author** El-Dessouki, O.; Nazif, A.; Kamel, A.
**Author Affiliation:** Dept. of Electron. & Commun. Eng., Cairo Univ., Giza, Egypt **Journal:** Egyptian Computer Journal vol.17, no.2 p. 128-59

**Publication Date:** Dec. 1989 **Country of Publication:** Egypt
**CODEN:** ECJODE **ISSN:** 0377-7154
**Language:** English
**Subfile:** C
Abstract:...heuristic model was introduced to carry out the computer system selection process. This model is **based** on the **knowledge** of two human **experts** in this field. Several criteria are handled simultaneously. These mainly include the needs of the **customer,** and the specifications of the available offers. The selection process is also based on multiple criteria namely: cost; **payment** currency; performance based on speed; being a new technology or a previously tested one; constraints...

31/3,K/14 (Item 14 from file: 2) **Links**
Fulltext available through: USPTO Full Text Retrieval Options
SCIENCEDIRECT INSPEC

04922292 **INSPEC Abstract Number:** C91049863
**Title: An expert system for tactile sensor calibration**
**Author** Vaidyanathan, C.S.; Wood, H.C.
**Author Affiliation:** Dept. of Electr. Eng., Saskatchewan Univ., Saskatoon, Sask., Canada **Journal:** International Journal of Robotics & Automation vol.5, no.4 p. 168-74

**Publication Date:** 1990 **Country of Publication:** USA
**CODEN:** IJAUED **ISSN:** 0826-8185
**Language:** English
**Subfile:** C
Abstract:...with an accuracy sufficient for common industrial grasping and releasing operations, the development of a user-friendly expert system is proposed. By embedding this expert system into the processing software, an efficient technique is developed to characterize and **compensate**

for the system changes. The design of the **expert** system **knowledge base** using a commercial **expert** system development tool is described. The performance of the expert system for proper model calibration.....modeling a prototype tactile sensing system using two separate sets of data entered during different **user** sessions. The possible improvements in the accuracy of tactile data

interpretation using this on-line...

31/3,K/15 (Item 15 from file: 2) **Links**
Fulltext available through: USPTO Full Text Retrieval Options SCIENCEDIRECT INSPEC

04883736 **INSPEC Abstract Number:** C91037426
**Title: Expert systems for information management**
**Author** Shoval, P.; Arazi, B.; Gudes, E.; Efrain, D.
**Author Affiliation:** Ben Gurion Univ. Negev, Beer Sheva, Israel
**Journal:** Expert Systems for Information Management vol.3, no.2 p. 85-114

**Publication Date:** 1990 **Country of Publication:** UK
ISSN: 0953-5551
**Language:** English
**Subfile:** C
**Abstract:** "[P]his paper describes an **expert** system for **information** retrieval in electronic **databases:** ERSE. The objective of the system is to support engineering professionals in formulating proper **queries** and submitting them to a retrieval database. The system consists of: (a) a knowledge-base and evaluation mechanism: the inference-engine, which conducts a guided search aimed at finding appropriate **query** terms. While doing so it invokes relevant knowledge, evaluates it, and suggests final findings to the **user;** (c) a database of patents in the
domain of error-correction codes, implemented with a system (DBMS); (d) a retrieval mechanism, which measures the similarity between the system generated weighted **query,** and the index terms of patents, and **returns** a rank-ordered set of patents. The **user** is then able to provide feed-back and improve his **query** accordingly; (e) **user** interfaces, including system capability to explain its findings/decisions. The system is implemented in Prolog...

31/3,K/16 (Item 16 from file: 2) **Links**
Fulltext available through: SPIE - The International Society of Optical Engineering USPTO Full Text Retrieval Options SCIENCEDIRECT
INSPEC

04802163 **INSPEC Abstract Number:** A91018764, B91010108, C91012171
**Title: An expert system to aid in UV lidar fluorescence interpretation**
**Author** Yee, Y.P.; Gonzalez, R.; Loveland, **R.B.**
**Author Affiliation:** US Army Atmos. Sci. Lab., Whit Sands Missile Range, NM, USA
**Journal:** Proceedings of the SPIE - The International Society for Optical Engineering vol.1293, pt.2 p. 929-37

**Publication Date:** 1990 **Country of Publication:** USA
**CODEN:** PSISDG **ISSN:** 0277-786X
**Conference Title:** Applications of Artificial Intelligence VIII
**Conference Sponsor:** SPIE
**Conference Date:** 17-19 April 1990 **Conference Location:** Orlando, FL, USA
**Language:** English

**Subfile:** **A** B C

**Abstract:** ...system has been developed to assist in the identification of fluorescent materials from UV lidar **returns.**

Features such as emission peak locations, peak width at half height, number of peaks, and decay lifetimes comprise the **knowledge base** for a particular category of substances. The **expert** system **asks** the **user** for features from an unknown substance and then compares these features with the **knowledge base** of known substances. Preliminary results show that the **expert** system is capable of discriminating single substances from a small data set of fluorescent substances...

31/3,K/17 (Item 17 from file: 2) **Links**
INSPEC

04578852 **INSPEC Abstract Number:** C90023496
**Title: CBT and expert systems for training university residence hall staff**
**Author** Lockard, J.; McHugh, B.
**Author Affiliation:** Northern Illinois Univ., De Kalb, IL, USA
**Conference Title:** Proceedings. Seventh Conference. Interactive Instruction Delivery p. 24-8
**Publisher:** Soc. Appl. Learning Technol , Warrenton, VA, USA
**Publication Date:** 1989 **Country of Publication:** USA 146 pp.
**Conference Sponsor:** Soc. Appl. Learning Technol
**Conference Date:** 22-24 Feb. 1989 **Conference Location:** Orlando, FL, USA
**Language:** English
**Subfile:** C
**Abstract:...for** application practice, the CBT software presents scenarios patterned after real residence hall incidents. The **User** determines a course of action, then consults a series of **expert** system **knowledge bases** for advice. Upon exiting the **expert** system, the learner **returns** to reinforcement and extension of principles in the CBT software. The series of **knowledge bases** tapped by the CBT are also free-standing **expert** advisers available to staff members at all times when they are on duty. Although still...

31/3,K/18 (Item 18 from file: 2) **Links**
INSPEC

04148402 **INSPEC Abstract Number:** 088036159
**Title: Term banks: a case study in knowledge representation and deployment**
**Author** Ahmad, K.; Rogers, M.; Thomas, P.
**Author Affiliation:** Surrey Univ., Guildford, UK
**Conference Title:** Terminology and Knowledge Engineering. Proceedings of the International Congress p. 341-55

**Editor(s):** Czap, H.; Galinski, C.
**Publisher:** Indeks Verlag , Frankfurt am Main, West Germany
**Publication Date:** 1987 **Country of Publication:** West Germany xii+435 pp.
**ISBN:** 3 88672 202 3
**Conference Date:** 29 Sept.-1 Oct. 1987 **Conference Location:** Trier, West Germany
**Language:** English
**Subfile:** C
**Abstract:** The principal objective of KITES, a **knowledge-based** integrated terminology system, is to incorporate term banks as a **resource** within the framework of an integrated electronic office system,

particularly in a European multilingual environment intelligence (AI) and linguistics. In addition the application of artificial

knowledge-based techniques to the **user** interface and hence to the data stored in the term bank is also being investigated. Particular attention is **paid** to the development of a robust **user** -interface.

31/3,K/19 (Item 19 from file: 2) **Links**
INSPEC

03896200 **INSPEC Abstract Number:** C87035078
**Title: Experiences gained from the building of an application expert**
**Author** Browne, D.
**Author Affiliation:** Data Logic Ltd., Harrow, UK
**Conference Title:** Alvey Special Interest Group on Intelligent Interfaces. Inaugural Meeting p. 90-102 **Publisher:** Alvey Directorate , London, UK
**Publication Date:** 1986 **Country of Publication:** UK iv+123 pp.
**Conference Date:** 30-31 Oct. 1986 **Conference Location:** Abingdon, Berks., UK
**Language:** English
**Subfile:** C
**Abstract:** ...operation of an application expert (AE) is the topic of this paper. Particular attention is **paid** to the specification of the software interface between the AE and the dialogue control and ..... electronic mail usage and
hands-on experience of Telecom Gold. This provided a set of **user** task specifications for input to the AE and a set of'objects' and semantic error identifiers as output from the AE. Early specification of this interface allowed prototyping of the **user** interface. The application **expert** was built on the basis of **knowledge based** system
techniques which afforded much flexibility and power. The primary aim of the AE was bedrock for the capabilities usually associated with intelligent front-ends (IFE) and the flexibility of **user** interface management systems (UIMS).

31/3,K/20 (Item 20 from file: 2) **Links**
INSPEC

03877034 **INSPEC Abstract Number:** 087030112
**Title: PAYE-a tax expert system**
**Author** Torsun, I.S.
**Author Affiliation:** Sch. of Studies in Comput., Bradford Univ., UK
**Conference Title:** Research and Development in Expert Systems III. Proceedings of Expert Systems '86, the Sixth Annual Technical Conference of the British Computer Society Specialist Group on Expert Systems p. 69-80 Editor(s): Bramer, M.A.
**Publisher:** Cambridge , Cambridge, UK
**Publication Date:** 1987 **Country of Publication:** UK vi+277 pp.
**Conference Date:** 15-18 Dec. 1986 **Conference Location:** Brighton, UK
**Language:** English
**Subfile:** C
**Abstract:** A tax **expert** system has special characteristics in that its **knowledge base** is dynamic and changes frequently due to changes in government statutory tax legislation and regulationsdevelopment of a tax expert system, written in PROLOG, is described; its domain knowledge is **PAYE,** national insurance contribution and statutory sick **pay.** The expert system is interfaced to both INGRES relational data base and COBOL

database files. Access and **queries** to the data bases may be made from within the system. An explanation sub-component is added

to give the **user** access to the reasoning and decisions made by the system. The paper examines lessons learned...

31/3,K/21 (Item 21 from file: 2) **Links**
INSPEC

03702775 **INSPEC Abstract Number:** C86040461
**Title: FINDING YOUR WAY-the IEEE goes on-line for the benefit of its members**
**Author** Staiger, D.L.
**Author Affiliation:** IEEE Inc., New York, NY, USA
**Conference Title:** ELECTRO/85. Conference Record p. 7/1/1-5
**Publisher:** Electron. Conventions Manage , Los Angeles, CA, USA
**Publication Date:** 1985 **Country of Publication:** USA 698 pp.
**Conference Sponsor:** IEEE; METSAC; ERA
**Conference Date:** 23-25 April 1985 **Conference Location:** New York, NY, USA
**Language:** English
**Subfile:** C
Abstract:...to give engineers a start in a relatively unfamiliar subject area. Using all of IEEE **resources** as a **base,** tutorial **information** would be extracted and made available. The range of **inquiry** that could result dictated that a selective, personalized, method be used. Thus an electronic, networked an electronically accessible tutorial database was viable, and whether IEEE members would be willing to **pay** for such a service. Both answers appear to be yes.

31/3,K/22 (Item 22 from file: 2) **Links**
Fulltext available through: custom link USPTO Full Text Retrieval Options
SCIENCEDIRECT INSPEC

03618233 **INSPEC Abstract Number:** C86019523, D86000938
**Title: The World Bank: choosing a path to interconnection**
**Author** Mathov, M.J.
**Journal:** Data Communications vol.15, no.1 p. 119-26

**Publication Date:** Jan. 1986 **Country of Publication:** USA
**CODEN:** DACODM **ISSN:** 0363-6399
**Language:** English
**Subfile:** C D
**Abstract:** ...many ways. Lending more than Pounds 15 billion a year, it has only 146 potential **clients,** the member countries that have contributed their share to the bank's capital. Since the institution's effectiveness. As a first step toward enhancing the productivity of its personnel, the **bank** adopted the **information-resource** management
(I RM) operating concept about three years ago. The IRM concept arose partly in response systematically folded thousands of' workstations into hundreds of interlocking local area networks and reaped big **returns.**

31/3,K/23 (Item 23 from file: 2) **Links**

Fulltext available through: USPTO Full Text Retrieval Options
SCIENCEDIRECT INSPEC

03320888 **INSPEC Abstract Number:** C84046751
**Title: Computer diagnosis of skin disease: system design and preliminary results**
**Author** Evans, Si.; Norwich, K.H.; Cobbold, D.L.; Diehl, D.L.; Haberman, H.; Harvey, B.J.; O'Beirne, H.; Zingg, W.
**Author Affiliation:** Inst. of Biomedical Engng., Univ. of Toronto, Toronto, Ont., Canada
**Journal:** International Journal of Bio-Medical Computing vol.15, no.4 p. 271-84

**Publication Date:** July-Aug. 1984 **Country of Publication:** Netherlands
**CODEN:** IJBCBT **ISSN:** 0020-7101
U.S. **Copyright Clearance Center Code:** 0020-7101/84/$03.00
**Language:** English
**Subfile:** C
**Abstract:** A system for computer-assisted diagnosis of dermatological disease is described. This is an **'expert** system' whose **knowledge base** has been prepared with the aid of a dermatological specialist. The **user** enters the key elements of the patient's disease history and physical examination into the computer. The computer then **returns** a summary of the patient's medical record, and a differential diagnosis. The rules of operation by which a given diagnosis was included or rejected is accessible to the **user.** The system is currently being evaluated in a large dermatology clinic. Preliminary evaluation of the...

31/3,K/24 (Item 24 from file: 2) **Links**
Fulltext available through: USPTO Full Text Retrieval Options
SCIENCEDIRECT INSPEC

03157625 **INSPEC Abstract Number:** B83059100, C84000426
**Title: APEX 3: an expert system shell for fault diagnosis**
**Author** Merry, M.
**Journal:** GEC Journal of Research Incorporating the Marconi Review vol.], no.1 p. 39-47

**Publication Date:** 1983 **Country of Publication:** UK
**CODEN:** GJRSDZ **ISSN:** 0264-9187
**Language:** English
**Subfile: 13** C
**Abstract:** An expert system is a computer program designed to simulate the behaviour of a human **expert** in a given field. It consists of a **knowledge base** of **expert knowledge** about the field, and an inference engine, to make deductions from this knowledge. An expert system shell is an 'empty' **expert** system; an inference engine requiring a **knowledge base** to make an actual **expert** system, but able to be used with several different **knowledge bases** to make several different **expert** systems. APEX 3 is an **expert** system shell for building fault diagnosis expert systems. APEX 3 is described in detail, **paying** particular attention to its control strategies, which are designed to enable the system to make diagnoses by **asking** the **user** as few questions as possible. The author describes the commands available to the **user,** and gives some notes on the implementation of APEX 3.

31/3.K/25 (Item 1 from file: 35)
**Links** Dissertation Abs Online

01556303 ORDER NO: AAD97-15645
**IIEYOKA: ENVIRONMENTAL MANAGEMENT AFTER-THE-FACT AT FEDERAL FACILITIES (RESOURCE CONSERVATION AND RECOVERY ACT, LOS ALAMOS NATIONAL LABORATORY, NEW MEXICO, HAZARDOUS WASTE)**

**Author:** DINWIDDIE, ROBERT STUART, JR.
**Degree:** PH.D.
Year: 1997
**Corporate Source/Institution:** THE UNION INSTITUTE
( 1033 ) **Source:** Volume 5712B of Dissertations
Abstracts International. PAGE 7429. 31 PAGES

...there was not a single document that described all units at LANL. The baseline includes **information** gathered from facility **files,** administrative **authority** files, U. S. Environmental Protection Agency **files,** and all **information** available from the **Resource** Conservation and Recovery Information System (RCRIS). These sources were compiled into one baseline description in .....Environment Department (NMED). Baseline information is available to the public and other government agencies by **request** and has already been used by Boston University as a source
document for a nationalthe environment, providing positive state budget impacts through a more realistic workload and permit fees **paid** over a period of years, benefits to the LANL budget by extending the budget impacts of **paying** permit fees over a period of years and most important the benefit to human health...

31/3,K/26 (Item 2 from file: 35) **Links**
Dissertation Abs Online

01438994 ORDER NO: AADAA-I9531956
**KNOWLEDGE-BASED** CONTINGENCY ANALYSIS FOR STEADY-STATE **STABILITY** OF **POWER** SYSTEMS USING A **GRAPHICAL** USER INTERFACE AND DATA **VISUALIZATION ASSEMBLAGE**

**Author:** KHALDI, MOHAMAD RIAD
**Degree:** PI 1.D.
Year: 1995
**Corporate Source/Institution:** THE PENNSYLVANIA STATE
UNIVERSITY ( 0176 ) **Source:** Volume 5606B of Dissertations Abstracts International.
PAGE 3358 . 205 PAGES

...of the most important problem facing power utilities is to somehow coordinate the reactive power **compensation** devices to maintain acceptable bus voltage profiles while keeping operational cost minimum and assuring system the dispatcher makes the decision on the location, the switching sequence, and the amount of **compensation** needed of the control
31/3,x/27 (Item 3 from file: 35) **Links**

devices. To aid with this overwhelming decision-making task, that is traditionally done by trained human **experts,** an intelligent **knowledge-based** contingency analysis for steady-state stability and voltage control is developed using graphical **user** interface and data visualization. Moreover, the developed expert system rely on the sensitivity of the load bus voltage profile due to differential change in the **compensating** devices to infer a solution to alleviate the voltage problem. Thus, a novel vectorized approach...

Dissertation Abs Online

01376423 ORDER NO: AAD94-27674
PROFESSIONALIZATION IN DIETETICS: A CONTENT ANALYSIS OF **THE** "JOURNAL OF **THE** AMERICAN DIETETIC ASSOCIATION", VOLUMES **83 THROUGH 93**

**Author:** CAMPBELL, SHEILA M.
**Degree:** PH.D.
**Year:** 1994
**Corporate Source/Institution:** THE OHIO STATE UNIVERSITY (
0168 ) **Source:** Volume 5506A of Dissertations Abstracts International.
PAGE 1699. 184 PAGES

...defined in the sociological literature are (a) the professional association as community, (b) discipline-specific, **expert knowledge,** (c) university-based training, (d) credentialing/licensing, (e) practice autonomy, and (f) service ethic. Thirty-two indicators were 50, p $<$.01). Professional association as community was represented most often, followed by discipline-specific, **expert knowledge ,** university-based training, credentialing/licensing, practice autonomy and service ethic. These findings suggest that in dietetics, there is an emphasis on discipline-specific, expert knowledge with less attention **paid** to the other professional traits. This strategy may have been successful when physicians were the primary **customers** of dietetics services. Health care reform has changed the **customer** mix for dietetics services. A more balanced display of the professional traits on the part...

31/3,K/28 (Item I from file: 583) **Links**
Gale Group Globalbase(TM)

06275764
**Postipankki salasi New Yorkin tappioita ja paranteli tulostaan**

FINLAND: POSTIPANKKI CRITICIZED
Ilta-Sanomat ( XFH) 29 Feb 1996 p. 2, 10
**Language:** FINNISH

...hank>, for the manner of publicizing its losses from derivatives trading in New York. The **authorities** accuse the bank for holding back **information** as well as for attempts to make its annual result for 1994 appear better. 1 lowever the accounts no longer contain any errors. It does not consider further measures necessary. In **return,** Anssi Rauramo, chairman of the administrative board of Postipankki, criticizes the actions of the Financial... ...derivatives trading in the New York branch. In his opinion, investigations were constantly delayed. He **asks** why the authorities failed to take steps immediately when the problems were first discovered.

31/3,K/29 (Item 2 from file: 583)
**Links** Gale Group Globalbase(TM)

06233220
**Obmennym punktam predpisali**

RUSSIA: BANKS AGAINST TAX ON CURRENCY
EXCHANGE Kommersant-Daily (XFL) 22 Nov 1995 p.5
**Language:** RUSSIAN

...are taxed. The taxation service has obliged banks who provide exchange services to tax their **clients.** The taxes are afterwards to be transferred to state, along with all the necessary **information** about **clients.** Many **banks** say they would rather **pay** fines to the tax **authorities** than tax their **clients** and **demand** private data from them. Banks argue that the new rules are against the Central Bank that only the passport number can be mentioned in exchange receipt, and only if a **client** is not against it.

31/3,K/30 (Item 3 from file: 583) **Links**
Gale Group Globalbase(TM)

05957509
**Agreement sees SRG merge with Chicago's Information Resources**

ASIA: SRG AND IRI MERGE IN A
TRANSACTION Media (XCP) 04 Mar 1994 P.05
**Language:** ENGLISH

...market research firm, the Survey Research Group (SRG), has inked an agreement with the Chicago-based **Information Resources** Inc. (IRI), a firm which offers **clients** computerized proprietary databases, analytical models and software products. Under the agreement, SRG and IRI will merge in a **transaction** involving an exchange of shares worth USD 76 mn. Also, the agreement will enhance IRI's ability to provide global market information and software products and will represent a notable **return** for the shareholders of SRG. *

31/3,K/31 (Item 4 from file: 583) **Links**
Gale Group Globalbase(TM)

03302318
**NHS SETS UP IMT SCHEME**

UK - NHS SETS UP IMT SCHEME
Health Service Journal (HSJ) 8 February 1990 p186
ISSN: 0017-91 16

UK: The NI IS Training **Authority** (NHSTA) has **set** up an **information** management and technology (IMT) training scheme, aiming to reach over 600k health service workers. Some Health Pickup programme features six modules designed by Intek and targetted mainly at NHS information **users** and providers. Eleven pilot sites will test the modules until July 1990 for passing on to 40 resource management sites. The Dept of Health is **paying** for the modules, which cost GBP40 each to other HAs or hospitals. Some 27 separate ..

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Set ItemsDescription

Si 188869 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)

S2 171198 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)

S3 15850818 S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK??? OR QUERY??? OR QUERIES OR INQUIR???

S4 18840463 S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?

S5 9579712 S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR ADVISOR? ?

S6 56906 S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR KEPT)(5N)(DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR ?) OR

S7 8344 S S1 AND S2

S8 1550361 S S5(S)S4

S9 15107 S S8 AN S6

S10 13958 S S9 AN S3

S11 26 S S10 AN S7

S12 7 S S11 NO PY>1999

; show files

File 20] **Dialog Global Reporter** 1997-2007/Feb 12 (c) 2007 Dialog. All rights reserved.

12/3,K/1 **Links**
Dialog Global Reporter

06207482 **(USE FORMAT 7 OR 9 FOR FULLTEXT)**
**Effective enquiry management**

BUSINESS LINE
July 15, 1999
**Journal Code:** FBLN **Language:** English **Record Type:** FULLTEXT
**Word Count:** 1037
**(USE FORMAT 7 OR 9 FOR FULLTEXT)**

Screen. Some of the enquiries you receive - **requests** for literature from your competitors, for example - should be culled before they enter your system...

...re worth the investment in hardware and software.) Your system should be sophisticated enough to **maintain** both **data files**
pertaining to your sales organisation and a database of enquirers' names, addresses, phone and fax...

...In most cases, the package will include a personalised cover letter, the information that was **requested,** and a postage-paid
**return** card, fax **response** form, or some other follow-up
vehicle that allows the enquirer to get back to...

...staff for personal contact. Warm' and 'cold' prospects remain in the database. Typically, a 'tickler' **file is** used to prompt a later phone call to those prospects who supply a definite...

...unnecessary follow-ups. Although some additional steps and stages are desirable if you have the **resources,** these five basic elements alone are enough for a solid foundation. Just add an effective...

...rupees up-front, and nobody (except you) has more to gain by making sure the **enquiries** you generate **pay** off. If your agency is not equipped to manage your enquiries itself, it should be...

...substantial enquiry-handling experience with companies like yours. Check references to see what some current **clients** have to say. And, by all means, make sure you meet the people who will...

12/3,x/2 **Links**
Dialog Global Reporter

04296312 **(USE FORMAT 7 OR 9 FOR FULLTEXT)**
**CYBORG: Outsourced payroll with maximum flexibility**

M2 PRESSWIRE

February 10, 1999
**Journal Code:** WMPR **Language:** English **Record Type:** FULLTEXT
**Word Count:** 874
**(USE FORMAT 7 OR 9 FOR FULLTEXT)**

...Cyborg Systems will also offer, either as pad of a package of services or as **individual** projects, the provision of added-value services, such as year-end processing, legislative updates, development...

...cent of companies currently outsource management of their HR and payroll systems, there is increasing **demand** for these services as companies aim to dived their valuable in- house HR and IT...

...choose to divest any or all of the following functions to Cyborg Systems: systems administration, **database** administration, hardware **maintenance** and housing, bulletin installations, disaster recovery and oft-site data back-up and storage.

Payroll...

...Cyborg Systems will process and deliver the companies' weekly, fortnightly or monthly payroll, leaving the **customer** organisation to input the data, carry out period reconciliations, **answer** employee **pay queries** and liase with the statutory bodies.

Managed Payroll - Cyborg Systems will take total responsibility for...

...companies' payroll, including all statutory responsibilities. This is operated by Cyborg staff either on the **customers'** premises or at Cyborg Systems' headquarters in Orpington, Kent.

Added-value services - Even for companies...

...house, there are certain activities, such as year-end processing, legislative updates, development of complex **reports** etc, that can put a terrific added burden on the **resources** of the payroll
department. Cyborg Systems offers a service to manage such activities on behalf of **users** of The Solution Series/ST, enabling them to concentrate on managing the **resources** of their HR departments more efficiently.

NOTES TO EDITORS

About Cyborg Systems

Founded in 1974...

...and supplier of quality human resource management systems. With no more than 1,400 corporate **users** worldwide, the company's family of
payroll, personnel, pensions administration and time & attendance products is...

12/3,K/3 Links
Dialog Global Reporter

03535644 (USE **FORMAT 7 OR 9 FOR** FULLTEXT)
Marketwave **Announces** Hit List Live 4.0 for Enterprise-Wide Web Traffic Analysis

PR NEWSWIRE
November 23, 1998
Journal Code: WPRW Language: English Record Type: FULLTEXT
Word Count: 1 168
(USE FORMAT 7 OR 9 FOR FULLTEXT)

Rather than look at web traffic **data** as its own island of **information** within the organization, Hit List Live integrates web traffic **data** with other corporate **information** from sales, **customer,** and human **resources** databases. This capability, called Web mining, enables the discovery of meaningful business correlations and trends...

...reams of technical details. Getting the right information, in an understandable format, to the right **person** is key to intelligent decision making in a complex and distributed enterprise environment.

* Determining a...

..they fall

Most businesses make 80% of their profits from less than 20% of their **customers.** Quickly understanding who the QUALITY web visitors are and what market segments they represent is key to focusing sales and marketing efforts towards the most profitable potential **customers.**

Hit List Live 4.0 brings together three major capabilities that are unique in the...

...the ability to interact with multiple live data collectors deployed throughout the world to simultaneously **store** web traffic data to local **databases** and to a centralized data warehouse via a WAN or through the Internet. This means...

...7.0 as well as Oracle 7 and 8. Large quantities of information can be **stored** in the **databases,** enabling the analysis of up-to-the-minute traffic information and important long-term business..

...advantage of the large amounts of information that they already know about their visitors and **answer** more detailed web **questions,**
like **return** on investment, by incorporating information that in not generally available through web traffic analysis alone.

Hit List Live 4.0 Provides **Customer** Solutions

"We're extremely pleased with the performance and capabilities of Hit List Live 4...

..use that information to make informed business decisions," he added.

"Hit List Live provides our **customers** the benefit of distributed real-time data collection along with Marketwave's powerful DataLink technology...predefined reports and 375 tables and graphs which provide data on visitor paths, ad banners, **query** strings, trends and much more. Every predefined and custom report can be generated in HTML...

...privately held corporation headquartered in Seattle, Washington. Hit List's more than 40,000 licensed **customers** include Intel, Dell, Hewlett Packard, Egghead, BBC, IBM, Ford, E*TRADE, Microsoft, Reuters, AT&T...

12/3,K/4 Links
Dialog Global Reporter

02351334 (USE **FORMAT 7 OR 9 FOR** FULLTEXT) IBM: Lotus Announces Domino Extended Search

M2 PRLSSWIRE
July 28, 1998
Journal Code: WMPR Language: English Record Type: FUL,LTEXT Word Count: 1113
(USE FORMAT 7 OR 9 FOR **FULLTEXT)**

..Lotus' knowledge management initiatives and solutions.

Domino Extended Search enables Lotus, its Business Partners, and **customers** to create versatile, knowledge-driven applications to rapidly and easily research vast amounts of available...

..identify and retrieve specific project-relevant data.

The new product also enables organizations to assign **user** access rights to information. It utilizes a single **user** interface for searching and retrieving information to take advantage of existing information within multiple repositories...

..management framework."

Easy and Direct Access to Far-Reaching Information Sources

Most organizations recognize that ***information*** is their most valuable **resource.** In order to effectively manage and leverage this **resource,** IT administrators and **end users** require resource-saving and cost-effective solutions that better manage vast amounts of **knowledge** spread throughout enterprise databases and the Internet. Domino Extended Search provides **Notes** and Domino **users** with enhanced **information** management and search applications across both corporate and geographic boundaries, allowing organizations to:

Utilize a Single, Consistent Interface: Domino Extended Search uses a Lotus Notes **client** application to access internal and external heterogeneous information repositories. **Users** can search for information more efficiently and receive aggregated results presented as a

single, ranked list to save, reuse, and share with other knowledge professionals.

The Notes **client** application and its links to databases and the Domino platform enable **users** to directly access critical business information which improves knowledge-based processes.

Control Employee Access to...

...data stores. Access implementation is consistent across the corporation as a result of the Notes **client,** enabling administrators and
repository owners to seamlessly and easily grant or limit a **user's** access across multiple repositories.

Leverage Current Infrastructure: Domino Extended Search leverages an existing Notes...

...their current Notes and Domino solutions to facilitate knowledge management capabilities. Organizations can customize the **user** experience to meet specific corporate needs and the system architecture ensures future integration with knowledge management technologies and products.

Because Domino Extended Search utilizes the Notes **client** interface, the
company incurs no **end-user** retraining costs,
therefore making the solution more cost-effective for IT administrators. "Cipher Systems builds...

...information puzzle pieces together in very short order, then our applications take over and help **clients** put those puzzle pieces into
a coherent knowledge management picture. Extended Search is the front..

...search and retrieval of all information available to the enterprise. The product performs database discovery, **query** definition, distributed search, and retrieval of hit lists and documents using the following components:

Extended Search **Client:** The Extended Search **Client** presents the **user** with a target list, accepts search terms, and presents documents returned by the Extended Search Broker. The Extended Search **Client** is a Notes application and includes a rich set of API's that can be...

...Broker: The Extended Search Broker acts as a resource coordinator for responding to the various **requests** sent by the **client,** on behalf of a **user.** The Extended Search Broker validates the user, obtains a list of appropriate, user-available sources, submits a **query** to some or all of those sources (via the Extended Search Links), consolidates the results of a **query** from different sources into a single list, and fetches a document from a source.

Extended Search Link: The Extended Search Link provides direct connectivity to information **stored** in Notes **databases,**
commercial content offerings, search engines, the Internet, and the NotesPump connector for back-end enterprise...

...to these information repositories, finds the content, converts the information into useable, ranked lists, and **returns** the **query responses** to the Extended Search Broker, which in turn, responds to

the **client.**

Pricing and Availability

Domino Extended Search Release 1.0 is intended for Notes and Domino Release 4.5 **customers** or higher on the Windows NT platform, with support for additional platforms in future releases...

...for one to four processors and $9,995 for five or more processors, with a **Client** Access License of $30 per **user.** For more
information, visit the Lotus Web site at
http://www.Lotus.com/extendedsearch.

Lotus understanding of the new ways in which **individuals** and businesses must work together to achieve success. Lotus' innovative approach is evident in a new class of applications that allow **users**
to access and communicate information in ways never before possible, both within and beyond organizational...

12/3,K/5 Links
Dialog Global Reporter

02330041 (USE **FORMAT 7 OR 9 FOR** FULLTEXT)
Lotus **Announces Domino Extended Search; Enhances Notes and Domino as Knowledge Management** Platform of Choice

PR NEWSWIRE July
27, 1998 8:59
Journal Code: WPRW Language: English Record Type: FULLTEXT
Word **Count:** 1248
(USE FORMAT 7 OR **9** FOR FULLTEXT)

..Lotus' knowledge management initiatives and solutions.

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...identify and retrieve specific project-relevant data. The new product also enables organizations to assign **user** access rights to
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Lotus...

...and services that reflect the company's unique understanding of the new ways in which **individuals** and businesses must work together to achieve success. Lotus' innovative approach is evident in a new class of applications that allow **users** to access and communicate information In ways never before possible, both within and beyond organizational...

12/3,K/6 **Links**
Dialog Global Reporter

02187833 (USE **FORMAT 7 OR 9 FOR FULLTEXT)**
**Context Integration Delivers New Facility Maintenance System to Stanford University**

BUSINESS WIRE
July 13, 1998 9:27
Journal Code: WBWE Language: English Record Type: FULLTEXT
Word Count: 1425
(USE FORMAT 7 OR 9 FOR FULLTEXT)

...Francisco office of Context Integration, a leading consulting firm for the deployment of mission-critical client/server and Internet applications.

Fully customized to Stanford's usage, HOMER uses a three-tier...

...based personal computers, desktop Macintosh computers and Apple Newton. HOMER is a comprehensive solution, encompassing **transactions** from the student's initial service **request** to the system administrator's monthly reporting to the purchasing department's order of parts...

...maintenance staff with the information needed to do their jobs faster and more effectively. Service **requests** and job dispatching are
automated and each technician has access to job details, including supply

lists and **request** priority, which allows them to determine the best way to get their job done."
Culture...
...updated. Personnel changes, even temporary ones like sick days, took considerable effort to work around. "**Customer** service is our No. 1 goal, and feedback from campus residents, our **customers,** was telling us that there was room for improvement. We knew it was time to...

..reporting were vital and nonexistent prior to implementation; -- Students needed the ability to submit maintenance **requests** over the web;
-- HOMER had to provide deeper efficiencies than automatic paper-pushing and electronic...

...residents to total students of any campus in the U.S.. The volume of service **requests** frequently reaches 110 a day.
Context developed the highly Object Oriented system using PowerBuilder (from...

...processing and Preventative Maintenance & Inspection (PMI) scheduling to occur on the third tier. Data is **stored** in a Sybase **database.** Context also developed the gateway to the Apple Newtons, the handheld computers used by workers...

...field, so data could be fed from desktop machines to the Newtons and back
Primary **users** of the system include the students who make service **requests,** the field employees including facility managers, dining services managers, and the maintenance technicians who complete the repairs and improvements, **customer** service specialists (dispatchers), and shop supervisors. **Data** dissemination is based on "roles", a kind of filter or routing mechanism. Work **requests** and messages can be sent or routed to either an **individual** or a role. Each **user** has a default role, but can assume other roles while in the system to view different subsets of **data.** This arrangement provides for maximum flexibility in Human **Resource** planning.
Delivery of timely information, from **request** point to delivery
HOMER's functionality is centered on the distribution of critical information in...

...situated around the campus or directly from their rooms via Stanford's ethernet connections. The **request** initiates a work-order that is routed to the appropriate facility supervisor. The system automatically generates a "**return** receipt" **acknowledging** the student's **request.** Students will also be notified if there is a significant delay.
-- Task Navigator -- One of...is a leader in the rapid delivery of mission critical web-enabled applications. Context helps **clients** extend their systems infrastructure to the web, including Internet, Intranet, and Extranet. Context has more than 120 specialized consultants experienced in traditional client/server and Internet based applications, as well as object oriented architectures. The company supplies consulting and full life cycle application development to both

Finance 250 and Fortune 500 **clients,** and has offices in San Francisco, New York, Boston, Austin, Dallas and Houston. Founded in...

12/3,K/7 **Links**
Dialog Global Reporter

01314880 **(USE FORMAT 7 OR 9 FOR FULLTEXT)**

**NCR CORPORATION: NCR Teradata database delivers powerful new capabilities and greater performance**

M2 PRESSWIRE
February 03, **1998**
**Journal Code:** WMPR **Language:** English **Record Type:** FULLTEXT
**Word Count:** 1520
**(USE FORMAT 7 OR 9 FOR** FULLTEXT)

...year 2000 certification

NCR Corporation today announced a new release of its NCR Teradata relational **database,** offering **customers** significant cost-**saving** performance enhancements and powerful new capabilities for low-end data marts and high-end data...

...s Computer Systems Group. "Our new NCR Teradata release focuses on delivering clear benefits to **customers** by improving the efficiency and performance of both decision support and transactional applications."

NCR Teradata Release 3 is a three-phased release.

Currently shipping, Phase 1 delivers improved ad hoc **query** performance for **users** by up to 40 percent. In addition, many application-specific functions will see an increase...

...experience, the Teradata hash join uses an advanced algorithm to join data more efficiently and **return** a faster **query result**. It delivers data warehouse **query** performance increase ranging up to 40 percent, depending on the class of **query.**

Fair Share Scheduler I/O Algorithm Improvement - Teradata's enhanced fair share scheduling mechanism considers I/O as well as CPU utilization when scheduling **query** workloads containing jobs of varying priorities. New enhancements to the mechanism also allow the database..

...to more finely tune workloads to reduce costs and improve efficiency. Aggregate Performance Enhancement - Aggregate **query** performance has been improved by up to 20 percent.

Aggregate performance also reduces administration and...

..Update Statements - NCR has improved the integration of operational

applications with data warehousing requirements, offering **customers** the most powerful platform for any Operational Data Store environment. Teradata's complex update enhancement...

...to address the real-world data warehouse management problems of the continually expanding number of **users** and vastly expanding data volumes. The new Phase 2 capabilities will allow current Teradata **customers** who are already supporting thousands of concurrent **users** and multi-terabytes to further enlarge their warehouse. Phase 2 will provide a host of...

...Index - This new mechanism, which is a join between multiple tables, was designed to increase **database** performance and decrease data
**storage** requirements for certain types of workloads. Teradata
automatically updates this index - when rows are inserted...

...way Joins - Teradata supports very complex data analysis - up to 16 tables in a single **query,** with no performance tuning required. Based on **customer demands,** this limit has now been raised to 64 tables without the need to tune **queries** for optimal performance. This capability addresses the increasing complexity of **customer** warehouse environments.

Year 2000 Certification - From the beginning, Teradata was designed so that its Date...

...Teradata Release 3 will provide powerful new features designed to bring added value to a **customer's** NCR Teradata data warehouse by making it an 'active warehouse' that can make decisions...

...anomalies in corporate data that streamline and facilitate complex analysis and decision-making.

"For sophisticated **users** who want to get more value from data warehousing or for smaller **customers** with staffing constraints, the 'active warehouse' features give companies one more tool to stay ahead...

...multiple triggers can be executed in a defined way. When combined with Teradata's advanced **query** parallelism and optimization, these parallel triggers provide **customers** with new ways to explore their business.

OLAP and Data Mining Services - Teradata Release 3..

...the data are and delivering the full power of the parallel DBMS for enhanced performance.

**Customers** will now be able to perform OLAP analysis and data mining on much larger volumes better business decisions.

For the OLAP **user,** ranking the top, bottom, running sums, cumulative totals, moving average and linear regression will be included. For the data mining **user,** quantiles and sampling will be provided. All of these new operations may be used not...

...in Teradata Release 3, NCR continues to commit significant software development personnel and Research & Development **resources** to make its flagship **data** warehouse engine a 21st Century tool. Work is concurrently being done in a number of...

...BYNET high-speed interconnect to provide scalability for multi-terabyte-size data warehouses.
For the **user,** applications,
SQL, utilities, interfaces, and tools will all work the same whether they run on...

...Services software option, Teradata will also provide additional capabilities that support complex data types and user-defined
objects, based on technology developed at the University of Wisconsin.
This leading-edge object...

...same industrial-strength attributes that Teradata now enjoys, including scalability, performance, reliability and manageability.
Parallel **Stored** Procedures - As **database** servers take on
more of the workload for decision support applications, it is important to

...About NCR
NCR (NYSE: NCR) is the leader in delivering commercial open computer systems for **transaction** processing and decision-support solutions to **customers** in all industries. The company, with headquarters in Dayton, Ohio, has 38,000 employees, including...

...professionals in 1,100 locations and 130 countries. NCR solutions help improve businesses by turning **customer** information into results, protecting existing information technology investments, reducing risks and ensuring success. More information...
---

Set Items Description
S1 136073 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
S2 54492 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)
S3 6787881 S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK??? OR QUERY??? OR QUERIES OR INQUIR???
S4 8153026 S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?
S5 3219176 S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR ADVISOR? ?
S6 72269 S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR KEPT)(5N)(DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S7 3285719 S COMPENSAT?2? OR PAY???.OR PAYMENT? ? OR REMIT? 2 OR REMITT? OR PAID OR PAYOUT? **2** OR PAY()OUT? ? OR RETURN? ? OR ROYALT?
S8 375196 S (INFORMATION OR KNOWLEDGE)(3N)(BASE? ? OR BANK? ? OR SET? 2 OR FILE? ? OR TABLE? ? OR DATABASE? ? OR DATABANK? 2 OR DATASET? ? OR DATAFILE? ?)
S9 952308 S S4(S)S5
S10 39050 S S8(S)S5
S11 897765 S S7(S)S3
S12 1550 S S10(S)S11
S13 10040 S S8(5N)S5
S14 473017 S S7(10N)S3
S15 6643 SS1 AND S2
S16 336202 S S4(5N)S5
S17 2649 S (S13 OR S16)(S)S14
S18 53 S S17(S)S15
S19 4 SS18ANDS6
S20 2 S S19 NOT PY>1999
S21 2 RD (unique items)
S22 2119 S (S13 OR S16)(S)S6
S23 133 S S22(S)S7
S24 43 S S23 NOT PY>1999
S25 42 RD (unique items) ;
show files

File 15j **ABI/Inform(R)** 1971-2007/Feb 12
(c) 2007 ProQuest Info&Learning. All rights reserved 1 File 6101 **Business Wire** 1999-2007/Feb 13

*File 610: File 610 now contains data from 3/99 forward. Archive data (1986-2/99) is available in File 810.

[File 613] **PR Newswire** 1999-2007/Feb 09
(c) 2007 PR Newswire Association Inc. All rights reserved.
**File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 813] **PR Newswire** 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc. All rights reserved.

[File 634] **San Jose Mercury** Jun 1985-
2007/Feb 09 (c) 2007 San Jose Mercury News.
All rights reserved.

[File 624] **McGraw-Hill Publications** 1985-
2007/Feb 13 (c) 2007 McGraw-Hill Co. Inc. All
rights reserved.
**Nile 624: Homeland Security & Defense and 9 Platt energy journals added Please see HELP NEWS624 for more*

25/3,x/1 (Item 1 from file: 15) **Links**
ABI/Inform(R)

02517094 116355267
**Past into future: capturing library expertise in a virtual library**

Daniels, Wayne; Scardellato,
Kathy Library Hi Tech v17n2 pp:
181-188 1999
**ISSN:** 0737-8831 **Journal Code:**
LINT **Word Count:** 5040
**Text:**

...side Java, or servlets, providing the application logic, and Oracle WorkGroup Server where the VRL **database** resides. The Oracle database **stores** a metadata **record** for each **resource** included in
the VRL. The vast majority of these will be Internet sites selected by the Library's staff. As described above, the **database record**
structure is based on the Dublin Core attribute set, with a couple of additional attributes...

...some rigorous testing in the fall of 1998, we have found that this strategy has **paid** off for Science Net and will have a positive impact for the VRL itself. As...

25/3,x/22 (Item 22 from file: 15) **Links**
ABI/Inform(R)
 00960736 96-10129
**The Internet: Information resources for industrial engineers**

Mathieu, Richard G
Industrial Engineering v27n1 pp: 49-52
Jan 1995
**ISSN:** 0019-8234 **Journal Code:** INE
**Word Count:**
2472 **Text:**

...activities. Because of the "recentness" of commercial activity on the Internet, most of the industrial **data,** documents and multimedia **resources** on the Internet are in an immature state of development. At this point in time...

...the Internet is provided by the generosity of the information provider. While a few for-pay services exist on the Internet, a consistent and equitable charging mechanism is needed so that the **maintainers** of online **databases** and the authors of electronic documents can be

fairly **compensated.** Until that time, the quality and reliability of Internet resources for industrial concerns will continue...

25/3,K/30 (Item 30 from file: 15) **Links**
A131/Inform(R)
 00722099 93-71320
**How to find a few good expert witnesses**

Shimpock-Vieweg, Kathy
Legal Assistant Today v 1 On5 pp:
80-89 May/Jun 1993
**ISSN:** 1045-6686 **Journal Code:**
LAT **Word Count:** 3074
**Text:**

...000 defense offices as members, mostly located in the southern and eastern U.S. Idex **maintains** a **database** of trial testimony and
depositions of plaintiffs expert witnesses. Defense experts, however, may be found...

...and telephone numbers of subscribers who are willing to share applicable information or depositions. Subscribers **pay** an initial membership fee, and both annual and search fees. If Idex cannot locate the **information** needed, there is no charge.

* **Experts-At-Law,** Inc. (P.O. Box 17975, Pensacola, FL 32534). This company publishes the National...

7

25/6,AU,PY/1 (Item 1 from file: 15) **Links**
ABI/Inform(R)

02517094 116355267
**Past into future: capturing library expertise in a virtual library**

Daniels, Wayne; Scardellato,
Kathy 1999
**Word Count:** 5040

25/6,AU,PY/2 (Item 2 from file: 15) **Links**
ABI/Inform(R)

02321969 86926010
**The UMverse Project: state-of-the-art of the standards, softwares and systems which will underpin the development. Part 2: record syntax conversion, result set de-duplication, and multilingual thesauri**

Clissman, C; Murray, R; Davidson, E; Hands, J; Sijtsma, 0; Noordzij, A; Moulton, R; Shanawa, S; Darzentas, J; Penman, I
1998
**Word Count:** 6128

25/6,AU,PY/3 (Item 3 from file: 15) **Links**
ABI/Inform(R)

02294979 86924804
**The development of computer-based information systems for local authority property management**

Deakin, Mark
1998
**Word Count:** 11668

25/6,AU,PY/4 (Item 4 from file: 15) **Links**
ABI/Inform(R)
 02244435 84987640
**Boo! Outsourcing from the cataloging perspective**

Hill, Janet Swan
1998
**Word Count:** 3150

25/6,AU,PY/5 (Item 5 from file: 15)
**Links** ABI/Inform(R)

 01728503 03-79493
**Is learning Cobol now a good long-term investment?**

Riley, Sheila
Nov 2, 1998 **Length:** 1
Pages **Word Count:** 718

25/6,AU,PY/6 (Item 6 from file: 15) **Links**
ABI/Inform(R)

01688721 03-39711
**The economic effects of privatization: Evidence from a Russian panel**

Jones, Derek C
Summer 1998 **Length:** 28
Pages **Word Count:** 8516

25/6,AU,PY/7 (Item 7 from file: 15) **Links**
A13I/Inform(R)
 01669239 03-20229
**The discovery of computer databases: An overview**

Murphy, John F
Spring 1998 **Length:** 19
Pages **Word Count:** 5891

25/6,AU,PY/8 (Item 8 from file: 15) **Links**
ABI/Inform(R)
 01637203 02-88192
**The SCIP Conference for CI Professionals**

Dysart, Jane I
May 1998 **Length:** 3
Pages **Word Count:**
1593

25/6,AU,PY/9 (Item 9 from file: 15) **Links**
ABI/Inform(R)
 01609711 02-60700

Laposa, Steven
1997 **Length:** 4 Pages
**Word Count:** 21 18

25/6,AU,PY/l0 (Item 10 from file: 15) **Links**
ABI/Inform(R)

01580450 02-31439
**Competitive viability in banking: Looking beyond the balance sheet**

Clark, Jeffrey A; Siems, Thomas
F Dec 1997 **Length:** 47 Pages
**Word Count:** 8475

25/6,AU,PY/11 (Item 11 from file: 15)
**Links** ABI/Infon[r]n(R)
 01565208 02-16197
**Successful knowledge management projects**

Davenport, Thomas H; De Long, David W; Beers,
Michael C Winter 1998 **Length:** 15 Pages **Word Count:**
8634

25/6,AU,PY/12 (Item 12 from file: 15)
**Links** ABI/Inform(R)
 01479737 01-30725
**Taming the data beast**

Anonymous
Aug 1997 **Length:** 1 Pages
**Word Count:** 360

25/6,AU,PY/13 (Item 13 from file: 15) **Links**
ABI/Inform(R)
 01414983 00065970
**Health information systems and the role of state government**

Mendelson, Daniel N; Salinsky, Eileen
Miller May/Jun 1997 **Length:** 14 Pages

**Word Count:** 5113

25/6,AU,PY/14 (Item 14 from file: 15)
**Links** ABI/Inform(R)

01383651 00-34638
**Virtual planning networks**

Corning, Michael P
Feb 1997 **Length:** 7
Pages **Word Count:**
4233

25/6,AU,PY/15 (Item 15 from file: 15) **Links**
ABI/Inform(R)

01371679 00-22666
**Employment variability under different managerial compensation systems**

Gerhart, Barry; Trevor,
Charlie 0 Dec 1996 **Length:**
21 Pages **Word Count:** 7377

25/6,AU,PY/16 (Item 16 from file: 15) **Links**
ABI/Inform(R)

01274515 99-23911
**Information and control: A survey of computerised personnel systems**

Anonymous
Jul 1996 **Length:** 8
Pages **Word Count:**
3759

25/6,AU,PY/17 (item 17 from file: 15)
**Links** ABI/Inform(R)

01060091 97-09485
**Catch the wave as HR goes online**

25/6,AU,PY/18 (Item 18 from file: 15) **Links**

Greengard, Samuel
Jul 1995 **Length:** 10
Pages **Word Count:**
5845

ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rights reserved. 0105465797-04051
**Oracle alters plan, buys OLAP products**

Nash, Kim S
Jun 19, 1995 **Length:** 1
Pages **Word Count:** 358

25/6,AU,PY/19 (Item 19 from file: 15) **Links**
ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rights reserved. 0102162596-71018
**Exploring the factors associated with expert systems success**

Yoon, Youngohc; Guimaraes, Tor; 0 Neal, Quinton Mar 1995 **Length:** 24 Pages **Word Count:** 11972

25/6,AU,PY/20 (Item 20 from file: 15) **Links**
ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rights reserved.
00969078 96-18471
**Design and use of digitized road networks in international road transport**

Eibl, Peter G
1994 **Length:** 7
Pages **Word Count:**
4505

25/6,AU,PY/21 (Item 21 from file: 15) **Links**
ABI/Inform(R)
(c) 2007 ProQuest Info&Learning. All rights reserved.
00964438 96-13831
**Cutting-edge image and multimedia retrieval systems at RIAO 94**

Lunin, Lois F
Jan 1995 **Length:** I
Pages **Word Count:**
1649

25/6,AU,PY/22 (Item 22 from file: 15)
**Links** AB1/Inform(R)

**The Internet: Information resources for industrial engineers**

Mathieu, Richard G
Jan 1995 **Length:** 4
Pages **Word Count:**
2472

25/6,AU,PY/23 (Item 23 from file: 15)
**Links** ABI/Inform(R)

00882111 95-31503
**Not for novices**

Radding, Alan
Jul 4, 1994 **Length:** I
Pages **Word Count:** 749

25/6,AU,PY/24 (Item 24 from file: 15) **Links**
ABI/Inform(R)

00844852 94-94244
**Road transport information systems for European distribution**

Eibl, Peter G
1993 **Length:** 7
Pages **Word Count:**
5082

25/6,AU,PY/25 (Item 25 from file: 15) **Links**
ABI/Inform(R)

00842815 94-92207
**Integrity and credibility in construction dispute resolution - Documenting and presenting the facts**

Baram, George E
Apr 1994 **Length:** 7
Pages **Word Count:**
2739

Goodman, Susan K

25/6-,AU,PY/26 (Item 26 from file: 15)
**Links** A BI/Inform(R)
 0078413994-33531
**Information needs for management decision-making**

Oct 1993 **Length:** 10
Pages **Word Count:**
8179

25/6,AU,PY/27 (Item 27 from file: 15)
**Links** ABI/Inform(R)
 0076931794-18709
**Children receiving SSI payments, December 1992**

Kennedy, Lenna
Summer 1993 **Length:** 7
Pages **Word Count:** 1200

25/6,AtJ,PY/28 (Item 28 from file: 15)
**Links** ABI/Inform(R)
 0076754594-16937
**INMAGIC Plus for Libraries: It's a library-in-a-box!**

Veccia, Susan H
Oct 1993 **Length:** 10
Pages **Word Count:**
7209

25/6,AU,PY/29 (Item 29 from file: 15)
**Links** ABI/Inform(R)
 0072876393-77984
**Children Receiving SSI Payments, December 1991**

Kennedy, henna
Summer 1992 **Length:** 4
Pages **Word Count:** 868

25/6,AU,PY/30 (Item 30 from file: 15)
**Links** ABI/Inform(R)
 0072209993-71320
**How to find a few good expert witnesses**

Shimpock-Vieweg, Kathy
May/Jun 1993 **Length:** 8
Pages **Word Count:** 3074

25/6,AU,PY/31 (Item 31 from file: 15)
**Links** ABI/Inform(R)
 0064154592-56485
**Gazing Toward the Broadband Horizon**

Williamson, John; Titch, Steven Oct 5, 1992 **Length:** 6 Pages **Word Count:** 2960

25/6,AU,PY/32 (Item 32 from file: 15)
**Links** ABI/Inform(R)
 0063500092-49940
**Construction Claims - Documenting the Facts**

Baram, George E.
1992 **Length:** 11 Pages **Word Count:** 2970

25/6,AU.PY/33 (Item 33 from file: 15)
**Links** ABI/Inform(R)
 0057397691-48326
**Shooting Back at Paladins**

McMenamin, Brigid
Oct 14, 1991 **Length:** 2 Pages

25/6,AU,PY/34 (Item 34 from file: 15)
**Links** AB1/Inform(R)
 0027037685-10809
**Budgeting Boost Gives Quicker Costings**

McDonald, Bruce
Winter 1984-1985 **Length:** 2 Pages

25/6,AU,PY/35 (Item 35 from file: 15) **Links**
ABI/Inform(R)

00224954 84-03515

## Medical Record Department Performance: An Increasing Concern

Murphy-Muth, Susan M.; Lonergan,
Kathleen M. Winter 1983 **Length:** 7 Pages

25/6,AU,PY/36 (Item 1 from file: 610) **Links**
Business Wire

00097838 19990831243B1360
**ADP Introduces a New Way for Small Businesses to Customize Payroll Solutions Online; Solution Profiler Enables Small Businesses to Obtain Products and Pricing Via the Internet**

"Tuesday , August 31, 1999 11:44
EDT 1999
**Word Count:** 639

25/6,AU,PY/37 (Item 1 from file: 810)
**Links** Business Wire
 0959840 13W1427

**PRICEWATERHOUSECOOPERS : PricewaterhouseCoopers to Implement Financial Management System** for **OAO Gazprom**

January 07, 1999
Byline: Business
Editors

25/6,AU.PY/38 (Item 1 from file: 613) **Links**
PR Newswire

00130982 19990624PHTH029
**Commercial Farmers See the Web as Critical Part of Daily Business, According to Rockwood Research**

Thursday , June 24, 1999 13:00
EDT 1999
**Word Count:** 525

25/6,AU,PY/39 (Item 1 from file: 813) **Links**
PR Newswire
 1285715 MNTU016
**Date:** June 2, 1998 **Word Count:** 417

**Deluxe Announces NetMatch File Enhancement Service**

25/6,AU,PY/40 (Item 2 from file: 813) **Links**
PR Newswire

1131311 NYM084

**SPS Payment Systems Awards Software Maintenance Project To Information Management Resources**

**Date:** July 28, 1997 **Word Count:** 265

25/6,AU,PY/41 (Item 3 from file: 813) **Links**
PR Newswire

1085297 NYM030

**Intellectual Property Marketplace Becoming Reality**

**Date:** April 21, 1997 **Word Count:** 934

25/6,AU,PY/42 (Item 4 from file: 813) **Links**
PR Newswire

0981837 I_,AW054

**Date:** August 7, 1996 **Word Count:** 532

**Electronic Forms Enhanced With Intelligent Back-end Support**

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Set Items Description

S1 7494738 S COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?

S2 14189683 S RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK
S3 5791383 S QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???
S4 296081 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
S5 108376 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)
S6 18263782 S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK??? OR QUERY??? OR QUERIES OR INQUIR???
S7 8526780 S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR ADVISOR? ?
S8 203102 S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR KEPT)(5N)(DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S9 5659040 S (INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?)(5N )(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ? OR DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ?)
S10 1263236 S S1(S)S2
S11 438412 S S1(S)S3
S12 164094 S S9(10N)S7
S13 87794 S S6(S)S5
S14 94 S S12(S)S13
S15 47 S S12(10N)S13
S16 86 S S14(S)(S10 OR S11)
S17 45 S S15(S)(S10 OR S11)
S18 139102 S S10 AND S11
S19 41 S S14(S)S18
S20 22 S S15(S)S18
S21 8 S S19 AND S8
S22 3 S S20 AND S8

S23 17 S S19 NOT PY>1999
S24 7 S S20 NOT PY>1999
S25 3 S S21 NOT PY>1999
S26 0 S S22 NOT PY>1999
S27 17 S S23 OR S24 OR S25
S28 12 RD (unique items)
; show files

[File 9] **Business & Industry(R)** Jul/1994-2007/Feb 13


[File 275] **Gale Group Computer DB(TM)** 1983-2007/Feb 13


[File 621] **Gale Group New Prod.Annou.(R)** 1985-2007/Feb 06


[File 636] **Gale Group Newsletter DB(TM)** 1987-2007/Feb 13


[File 16] **Gale Group PROMT(R)** 1990-2007/Feb 13


[File 160] **Gale Group PROMT(R)** 1972-1989


[File 148] **Gale Group Trade & Industry DB** 1976-2007/Feb 06


28/3,K/1 (Item 1 from file: 9) **Links**
Business & Industry(R)

00615175 Supplier Number: 23110368 **(USE FORMAT 7 OR 9 FOR FULLTEXT)**
**Hospitals warming to use of physician data bank in hiring**
**( Hospitals consider physician data bank valuable way to supplement background investigations of doctors wanting appointment or privileges at hospitals )**

Modern Healthcare , v 25 , n 3 , p 24
January 16, 1995
**Document Type:** Journal **ISSN:** 0160-7480 ( United States )
**Language:** English **Record Type:** Fulltext
**Word Count:** 824 **(USE FORMAT 7 OR 9 FOR FULLTEXT)**

**TEXT:**

...from $4 to $10, depending on payment method.

Despite an increase in use of the **data bank**, the weight such queries **hold** in hospitals' decisionmaking process is arguable. Only

in a small number of cases did data...

...hiring someone.

The HHS' inspector general's office has concluded that 1% to 2% of **query responses** bearing information on malpractice **payments** or disciplinary actions resulted in hospitals making decisions different from those they would have made without them, according to the Health **Resources** and Services Administration.

"Do they check the **data bank**? Yes," said Margaret Hardy, assistant general counsel for the American Hospital Association. "Do they make...

28/3,K/2 (Item 1 from file: 275) **Links**
Gale Group Computer DB(TM)

02095890 **Supplier Number:** 19690076 **(Use Format 7 Or 9 For** FULL TEXT )
**Log analysis. (Web server log files)(Internet Systems supplement) (Internet/Web/Online Service Information)**

Rahmel, Dan
DBMS , v10 , n8 , pS12(3)
July , 1997
ISSN: 1041-5173
**Language:** English **Record Type:** Fulltext; Abstract
**Word Count:** 2700 **Line Count:** 00211

...information may be stored either as a text file or as individual records in a **database**. Because **storage** to a file provides the most flexibility and portability, most Web servers default to using...

...log file may be stored in a file, the most flexible storage solution is to **store** the individual records in a **database**. Most Windows NT-based Web servers will allow the data to be stored in any...frequently the Web log is written to the disk varies depending on the implementation. A **database** log **storage** will often insert entries immediately, but many servers will cache changes to a file log...

...at specific intervals. If you rely on your Web log for realtime server monitoring, a **database store** may be your only option.
Information Summarized from the Web Log
Numerous resources on the...

...data down to provide peak usage time, user locations, most used pages,

and so on. **Pay** particular attention to the most commonly used pages. Are these database **query** pages? If so, they could be taking up a large percentage of the **resources** on your server. The log **files** for many servers also include the amount of time required to **respond** to a particular **request**. By **paying** attention to this number, you can determine if **users** are waiting an excessively long time for the **return** of a particular **query**.

The log can also provide crucial information on the extent of navigation by common users...queries and data used. This tool might either read a log file or search a **database** that **stores** log entries.

To the advantage of our readers, I created and DBMS sponsored a free ...

28/3,K/3 (Item 2 from file: 275) **Links**
Gale Group Computer DB(TM)

01625558 **Supplier Number:** 13469504 **(Use Format 7 Or 9 For** FULL TEXT )
**Shared information boosts competition in healthcare networks. (includes related articles on medical communications networks from Integrated Medical Systems Inc., Wellmark Inc., Health Network Ventures and Med Power Inc.)**

Gabler, James M.
Computers in Healthcare , v14 , n3 , p20(6)
March , 1993
ISSN: 0745-1075
**Language:** ENGLISH **Record Type:** FULLTEXT; ABSTRACT
**Word Count:** 4028 **Line Count:** 00350

...paid for the network, but other hospitals were often invited to join.

The addition of **payers** distinguishes Stage 3, **Payer** Enhancements, from the previous stages and represents the current stage of development. Sponsor groups became...
...A key technical characteristic is the emphasis on electronic data interchange (EDI) for claims submission, **remittance** and **inquiries**, as well as insurance eligibility and preauthorization. Other new functions have included attestation and **information** services (library **resources**, consultations, **databases**).

Stage 4, Value-Added Enhancements, will be characterized by adding new services to the network...

28/3,K/4 (Item 1 from file: 621) **Links**
Gale Group New Prod.Annou.(R)

01870498 **Supplier Number:** 54598288 **(USE FORMAT 7 FOR FULLTEXT)**
**Phoenix Enhances Its Internet Banking Application With the Addition of Online**

**Bill Payment Capabilities.**

Business Wire , p 0087
May 11 , 1999
**Language:** English **Record Type:** Fulltext
**Document Type:** Newswire ; Trade
**Word Count:** 1134

...teamed with Virginia-based Online Resources & Communications Corporation to provide an integrated method for Phoenix **clients** to connect their banking **customers** to a complete, online, real-time bill **payment solution** that helps relieve bank **customers** of the burden of manual, paper-based monthly bill **payments**. Online Resources processes **payments** through major electronic funds transfer ("EFT") networks such as MasterCard's **Remittance** Processing System ("RPS") and the Federal Reserve Automated Clearing House ("ACH") System, and can make **payments** directly to a merchant by transferring data by fax, tape or modem, with a single aggregate ACH or wire transfer. Phoenix **clients** using the system will send a daily file of all bill **payment requests** from **customers** for bill **payment requests** and **remitting payments** to designated merchants. Online **Resources** then provides the institution with a **return file** of **transaction** confirmations, error descriptions and data updates. Online **Resources** will also provide Phoenix **clients** with a daily **transaction** report as well as **payment inquiry** research and **resolution** support.

Phoenix International believes it is one of the first financial software developers to offer...

28/3,K/5 (Item 2 from file: 621) **Links**
Gale Group New Prod.Annou.(R)

01474057 **Supplier Number:** 47031294 **(USE FORMAT 7 FOR FULLTEXT)**
**Compaq ProSignia 200 Delivers Network Server Performance and Capabilities at Desktop Price**

News Release , p N/A
Jan 13 , 1997
**Language:** English **Record Type:** Fulltext
**Document Type:** Magazine/Journal ; Trade
**Word Count:** 851
**(USE FORMAT 7 FOR FULLTEXT)**
**Text:**

...Ready Server Ships With Installation and Management Tools For Complete Small- and Medium-sized Business **Solution** HOUSTON, Jan. 13, 1997 - Addressing the needs of small- and medium-sized businesses for an... ...that simplify server installation, management and maintenance. The ProSignia 200 is designed for price-sensitive **customers** that want to take advantage of the benefits of networked computing such as sharing resources... ...smaller organizations true server functionality in a very affordable, easy-toinstall and easy-to-manage **solution** -- from a vendor they can count on." The ProSignia 200 is specifically optimized for network... ...Windows NT Server and Novell NetWare. The ProSignia 200 also includes Compaq Automatic Server Recovery (**ASK**-2) which **returns** the server to full operation in the event of a critical failure -- a high availability feature typically associated with more costly systems. Recognizing that many **customers** have little or no on-site information systems staff, the ProSignia 200 ships standard with... ...Compaq's award-winning integration and management software tools. These easy-to-use, applications provide **users** automated step-by-step assistance for setting-up, configuring and managing their system. Compaq SmartStart optimizes configurations and simplifies the installation of tested and reliable servers by guiding **customers** or their resellers through network operating system and other software installation processes. Compaq Insight Manager... ...smoothly. Insight Manager also helps prevent problems before they occur by predicting and notifying the **user** of impending hard drive, memory or processor failure. As part of the Compaq Pre-Failure... ...and reliability required to support the information processing needs of small- and medium-size business **customers**. It features a 166MHz Pentium processor that delivers high performance for both **file** and print **resource** sharing and hosting software applications distributed over a network. The ProSignia 200 is equipped with a 512KB secondary cache for maximum application **transaction** performance, supports up to 128MB of EDO memory or 256MB ECC memory (with the ECC... ...Compaq worldwide network of resellers and service providers all focused on delivering best-in-class **customer** service. These service partners can tailor support offerings ranging from installation and systems maintenance to integration and consulting services for any size computing environment. For small and medium business **customers**, Compaq Service and Support Offerings (CSSO) are available for the ProSignia 200. These offerings ensure **customers** access to enhanced levels of service and support for high availability of business-critical applications... ...healthcheck services, and comprehensive systems management. Compaq provides these services on a worldwide basis for **customers** with global operations through its Global Service and Support Provider (GSSP) agreement with Digital Equipment Corporation's Multivendor **Customer** Services (MCS). Every ProSignia 200 is protected by a three-year on-site limited warranty...

28/3,K/6 (Item 1 from file: 636) **Links**
Gale Group Newsletter DB(TM)

03937502 **Supplier Number:** 50221778 **(USE FORMAT 7 FOR FULLTEXT)**

**TELEPHONY**
Communications Daily , v 18 , n 151 , p N/A
August 6 , 1998

**Language:** English **Record Type:** Fulltext
**Article Type:** Article
**Document Type:** Newsletter ; Trade
**Word Count:** 1703

...C. Utilities Commission (NCUC) that calls to Internet service provider numbers are local traffic. It **asked** U.S. Dist. Court, Western Dist. of N.C., to refer its appeal of NCUC decision to FCC for **resolution** but to keep in effect its stay of state order pending FCC action. BS said ...

...are interstate, as it contends, FCC is agency with primary jurisdiction. BellSouth said it has **asked** FCC to rule on jurisdictional status of ISP calls. Other Bell company efforts to get...
...Tex. have upheld state commission findings that ISP calls are local traffic subject to reciprocal **compensation payments**. ------
MCI **asked** Mass. regulators to compel Bell Atlantic (BA) Mass. to implement intraLATA toll dialing parity statewide...

28/3,K/7 (Item 2 from file: 636) **Links**
Gale Group Newsletter DB(TM)

03877398 **Supplier Number:** 48467595 **(USE FORMAT 7 FOR FULLTEXT)**

**-CRTC: Telecom Decision CRTC 98-5 (Part 1 of 2)**
M2 Presswire , p N/A
May 5 , 1998
**Language:** English **Record Type:** Fulltext
**Document Type:** Newswire ; Trade
**Word Count:** 5031
**(USE FORMAT 7 FOR FULLTEXT)**
**Text:**

...TELEPHONES Reference: 8085-RP-0006/97 I INTRODUCTION 1. On 26 April 1994, as a **result** of the Supreme Court of Canada's decision in Attorney-General of Quebec et al...

...comments on the applicability of Decision 96-6 to its telecommunications operations, as well as **responses** to Commission interrogatories. City Tel also filed further **responses** to Commission and Westel Telecommunications Ltd. (Westel) interrogatories on 26 June 1997. On 22 September...

...TEL and Westel filed comments. On 6 October 1997, BC TEL and City Tel filed **reply** comments. The Commission also received comments from Kaien Computer **Solutions** on 18 April 1997 and 15 August 1997. 5. On 31 July 1997, City Tel...

...revenue settlement agreement, effective 1 January 1998. In addition, the Commission stated that, as a **result** of procedural delays, it would not be dealing with the entire regulatory framework for City...

...to City Tel. 10. Consistent with Decision 96-6, the Commission concludes that rate of **return** regulation will apply to City Tel, and be effective 1 January 1998. B. Financial Issues...

...respective City Councils. As such, City Tel was not required to calculate a rate of **return** and its accounts did not enable it to properly calculate its capitalization or capital structure...

...Ontario Telephone Service Commission (OTSC), which applied an imputed capital structure and a rate of **return** on average capital (ROR) range for each of the PUCs to emulate investor-owned companies...

...municipal ownership faced by the Ontario PUCs did not represent an impediment to rate of **return** regulation. The Commission considered that the PUCs' differing capital structures and lower cost of debt...

...the OTSC's ROR mechanism. Further, the Commission approved a 200 basis point rate of **return** range, stating that, with the regulatory method established in Decision 96-6, this range should...its risk factors are more in line with those independents that have high rates of **return** on average common equity (ROEs), specifically Hurontario Telephones Limited, Otonabee Telephones Ltd., The South Bruce Rural Telephone Company Limited and Wightman Telephone Limited (High ROE independents). 14. City Tel **requested** a 12% to 14% **return** on its average invested capital which encompassed its invested capital associated with its Plant Assets...

...in place, it could not determine whether the separate charges for installations and removals were **compensatory**. 18. Westel argued that an appropriate ROR for City Tel should be 10.375% to...

...was also of the view that, to the extent that City Tel's transient population **results** in unusually high installation and removal rates, it would be more appropriate for City Tel to ensure that charges for installations and removals are **compensatory** rather than to **request** a higher ROR. 20. The Commission accepts City Tel's proposal to benchmark itself against...

...with Decision 96-6, the Commission is also of the view that a rate of **return** range of 200 basis points is appropriate for City Tel. Accordingly, the rate of **return** range for City Tel is set at 10.375% to 12.375%. C. Deferral Account...
...Decision 96-6, the Ontario and Quebec independents were directed to use a rate of **return** that is 50 basis points less than the midpoint of the approved range when preparing...

...requirement forecasts and CAT calculations. The Ontario and Quebec independents were also directed to provide **explanations** and justification supporting their revenue requirement forecasts and CAT calculations if, after netting out the...

...year's approved contribution requirement. 26. City Tel accepted the use of a rate of **return** that is 50 basis points below the midpoint of the approved range for the purpose...

...forecasts and CAT calculations. 27. Accordingly, City Tel is directed to use a rate of **return** 50 basis points less than the midpoint of the approved range for calculating its CAT...

...1995. 29. City Tel proposed a filing date of 31 May stating that its financial **results** are rolled into those of ...was of the view that it is necessary to establish Primary Interexchange Carrier (PIC) and **Customer** Account Record Exchange (CARE) procedures similar to those established for Stentor Resource Centre Inc. (Stentor...

...file for approval, by 1 August 1997, the appropriate tariffs and a PIC/CARE Access **Customer** Handbook associated with the PIC/CARE process. 34. City Tel submitted that it does not...

...the day-to-day operations of telephone service and to produce a PIC/CARE Access **Customer** Handbook and related tariffs within 30 days of the Commission's decision. City Tel stated...

...produce a PIC/CARE Handbook within 60 days of the Commission's decision as a **result** of current initiatives among the independent telephone companies, but would require 180 days from the...

...Tel should not be given 180 days to complete and file its PIC/CARE Access **Customer** Handbook and related tariffs. Westel noted that the formats of the PIC/CARE Access **Customer** Handbook and related tariffs are well established. For those reasons, Westel recommended that City Tel dedicate the **resources** required to complete and **file** its PIC/CARE Access **Customer** Handbook and related tariffs within 30 days

of the Commission's decision. 37. With respect...

28/3,K/8 (Item 3 from file: 636) **Links**
Gale Group Newsletter DB(TM)

03512434 **Supplier Number:** 47253519 **(USE FORMAT 7 FOR FULLTEXT)**

**FRAUD & ABUSE COVER STORY SPECIAL SECTION: Medicare & State Health Care Programs: Fraud & Abuse; Issuance of Advisory Opinions by the OIG-Part 1**
Biomedical Market Newsletter , v 7 , n 3 , p N/A
March 31 , 1997
**Language:** English **Record Type:** Fulltext
**Document Type:** Newsletter; Refereed ; Trade
**Word Count:** 5140

...charged a fee equal to the costs incurred by the Department in responding to the **request**. The fee must be **paid** into the general fund of the U.S. Treasury. Section 1008.31 of these regulations indicates that the actual costs of responding to **requests** for advisory opinions will factor in the salary, benefits and overhead costs of attorneys and others who will work on analyzing **requests** and writing advisory opinions from requesting parties. In light of the breadth of subject matter and possible range of complexities for advisory opinion **requests**, we do not believe it is possible to calculate or accurately estimate the actual cost...
...statute requires us to calculate the actual costs incurred during the processing of a specific **request** and charge the **requestor** for that amount. As set forth in these regulations, at the conclusion of the advisory opinion process, when either the opinion has been issued or the **request** has been withdrawn, the **requestor** is responsible for **paying** the U.S. Treasury an amount equal to the costs incurred by the Government in responding to the **request**. Although we cannot reliably project the processing costs in advance, we can make broad estimates...

...may be of use to prospective requestors. We estimate that the actual cost of processing **requests**, including salaries, benefits and overhead, will be near $100 per hour. We must include the...

...consulted on various issues. The processing time will vary according to the complexity of the **request** and the quality of the submission. Simple **requests**, for example, regarding whether a certain court action is a conviction for the purposes of the other hand, **requests**

involving the application of the anti-kickback statute to large, multiple party, intricate business deals...

...and produce a written advisory opinion. We believe that it is reasonable to expect that **requests** for an advisory opinion will cost at least $250 in initial processing. Every **request** for an advisory opinion will take time to read and analyze for the OIG to...

...done by the OIG staff attorneys. Accordingly, the regulations are providing for a non-refundable **payment** of $250 that is to accompany the **request** for an advisory opinion. Once we have gained experience in the time and staff resources...

...do not believe that we can accurately estimate our costs in advance for a particular **request**, we are attempting to accommodate requestors who may want to limit the costs of receiving an advisory opinion. The regulations provide that a **requestor** may designate a "triggering dollar amount" in their **request** for an advisory opinion. If the OIG calculates that the cost of processing the **request** has reached, or is likely to exceed, that triggering amount, the OIG will stop processing the **request** and promptly notify the **requestor**. The **requestor** may then decide to either authorize continued processing or withdraw the **request** for an advisory opinion. While the OIG intends to be able to more accurately reflect...

...advance as experience is gained, this triggering mechanism approach should ensure that requestors do not **pay** costs far in excess of what they expect to incur by their **request**. Section 1008.39 of the regulations specifically indicates that while a **requestor** may withdraw a **request** for an advisory opinion at any time, he or she will be responsible for any costs incurred in processing the **request** prior to its withdrawal. When the advisory opinion has been completed as discussed below, or the **request** has been withdrawn, the OIG will calculate the total costs incurred in processing the **request** after taking into account any previous **payments**, such as the initial $250 fee, associated with the **request**, and the OIG will then notify the **requestor** of the amount owed. Once the **requestor** has **paid** the full amount owed for the cost of processing the **request** as required by statute, the OIG will release the advisory opinion to the **requestor**. While the OIG believes the above approach for **payment** and release will be sufficient for the vast majority of **requests** for advisory opinions, an additional procedure will be necessary in those cases where the **request** requires expert advice on non-legal matters. The OIG is particularly concerned about **requests** for advisory opinions requiring review by medical experts. For example, section 1128(b)(6)(B) of the Act authorizes the OIG to exclude any

**individual** or entity who has furnished services to patients "substantially in excess of the needs of...

...reviews. Because of the time and expense of such expert reviews, we believe that a **request** that requires such outside consultation should be treated differently from a standard **request** involving the application of the governing law to a given **set** of **facts**. When the OIG determines that an **expert** non-legal opinion is required, we will obtain an estimate for the costs of such an opinion and provide the **requestor** with that estimate. The **requestor** may then decide whether to **pay** the estimated cost of the expert review or withdraw the **request**. If the **requestor pays** the estimated cost, the OIG will promptly refer the matter to the expert for such...

...advisory opinion process will continue with the OIG applying the expert evaluation to the legal **question**(s) at issue. Responsibilities of the OIG in reviewing the advisory opinion **requests** Subpart E of part 1008 discusses the obligations and responsibilities of the OIG in answering **requests** for advisory opinions. As set forth in these regulations, once the OIG receives a **request** for an advisory opinion, we will promptly examine it to determine if it appears to contain sufficient information to form the basis for an informed advisory opinion. Generally speaking, the **request** must contain **responses** to the preliminary **questions** posed by the OIG, as discussed above. If the **request** does not appear sufficient, we will promptly notify the **requestor** what additional information is required. Conversely, if the **request** appears to be sufficient, we will accept the **request**. In all cases, we will either **request** additional information or accept the **request** within 10 working days after receiving the **request**. If we have **requested** additional information and the **requestor** resubmits the advisory opinion **request**, we will assess within 10 working days the resubmission to determine whether it can be...

...or whether we still need further information. At the point when the OIG accepts the **request**, we will notify the **requestor** by U.S. mail of the date of acceptance. We believe that this approach allows the OIG a reasonable amount of time to identify **requests** that do not contain information sufficient for the OIG to process the **request**. While we are limiting the time period of this initial assessment to ensure that facially complete **requests** are promptly processed, we are soliciting public comment on the appropriateness of this method of screening **requests** for advisory opinions prior to their acceptance. Notwithstanding the acceptance of a **request**, the OIG reserves the right to later determine that it needs additional information. If we decide

such additional information is necessary, we will notify the **requestor** in the same manner as we did prior to acceptance. The time period between when we notify the **requestor** about the additional information we need and when we receive the **requested** information will not be counted in considering the time for issuance of an opinion. Because of the fact-intensive **inquiry** that will be necessary to render most advisory opinions, the OIG anticipates that there may be a need to **request** additional information from many requestors. In responding, the **requestor** should provide the OIG with the necessary information and accompany that submission with a certification from the same **individual** (or one in the same position) who certified the original **request** for an advisory opinion.

28/3,K/9 (Item 1 from file: 16) **Links**
Gale Group PROMT(R)

03717292 **Supplier Number:** 45267421 **(USE FORMAT 7 FOR FULLTEXT)**

**Hospitals warning to use of physician data bank in hiring**
Modern Healthcare , p 24
Jan 16 , 1995
**Language:** English **Record Type:** Fulltext
**Document Type:** Magazine/Journal ; Professional
**Word Count:** 773

...from $4 to $10, depending on payment method.
Despite an increase in use of the **data bank**, the weight such queries **hold** in hospitals' decisionmaking process is arguable. Only in a small number of cases did data...

...hiring someone.
The HHS' inspector general's office has concluded that 1% to 2% of **query responses** bearing information on malpractice **payments** or disciplinary actions resulted in hospitals making decisions different from those they would have made without them, according to the Health **Resources** and Services Administration.
'Do they check the **data bank**? Yes,' said Margaret Hardy, assistant general counsel for the American Hospital Association. 'Do they make...

28/3,K/10 (Item 1 from file: 148) **Links**
Gale Group Trade & Industry DB

08272277 **Supplier Number:** 17519054 (USE FORMAT 7 OR 9 FOR FULL TEXT )

**NARO calls for full disclosure by producers, but declines to endorse states' royalty suits.(National Assn. of Royalty Owners, oil producers)**

Fletcher, Sam
Oil Daily , v45 , n208 , p1(2)
Nov 1 , 1995
ISSN: 0030-1434
**Language:** English
**Record Type:** Fulltext; Abstract
**Word Count:** 653 **Line Count:** 00055

**Abstract:** ...at their 1995 annual meeting in Oklahoma City, OK. The group appointed a panel of **experts** to investigate and make recommendations on class-action lawsuits **filed** by the Texas General Land Office against oil producers, but did not take sides. NARO...

28/3,K/11 (Item 2 from file: 148) **Links**
Gale Group Trade & Industry DB

04875754 **Supplier Number:** 09155744 (USE FORMAT 7 OR 9 FOR FULL TEXT )
**"Can I find it on PAIS?" Comparing PAIS on CD-ROM and PAIS on DIALOG. (Public Affairs Information Service)(includes official corporate response)**

Kluegel, Kathleen; Loehr, Eric; Preschel, Barbara M.
Database , v13 , n6 , p37(8)
Dec , 1990
**Document Type:** evaluation
ISSN: 0162-4105
**Language:** ENGLISH
**Record Type:** FULLTEXT
**Word Count:** 4765 **Line Count:** 00356

...user can bring to PAIS on CD-ROM search expertise gained elsewhere, then, in the **Expert** mode, having gained sufficient understanding of specific search techniques and **file** structure, the motivated **user** can achieve **results** equivalent to the **results** of a search on PAIS on DIALOG. Unassisted **users** are unlikely to be able to do so.

For users of the Browse mode, the...

28/3,K/12 (Item 3 from file: 148) **Links**
Gale Group Trade & Industry DB

04641584 **Supplier Number:** 09447289
**ASK, Ingres merge. (ASK Computer Systems Inc buys Ingres Corp for $110**

**million)**

Todd, David
Information Week , n287 , p14(1)
Sept 17 , 1990
ISSN: 8750-6874
**Language:** ENGLISH
**Record Type:** ABSTRACT

**Abstract:** ...powerhouse.' Industry analysts believe the merger to be somewhat risky because of the high price **ASK paid**, Ingres's poor 1990 FY **results** ($76,000 income on $157 million revenues), and the likely loss of some of Ingres..

++++++++++++++++++++++++++++++++

Nothing found of interest and all dates in this set are after 1999.

Set Items Description
S1 2786 S COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?
S2 10717 S RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK
S3 2626 S QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???
S4 151 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
S5 41 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)
S6 20281 S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK??? OR QUERY??? OR QUERIES OR INQUIR???
S7 5979 S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR ADVISOR? ?
S8 478 S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR

PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR KEPT)(5N)(DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S9 6552 S (INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?)(5N )(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ? OR DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ?)
S10 21646 S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?
S11 918 S S9(S)S7
S12 3316 S S10(S)S7
S13 40 S S6(S)S5
S14 278 S S1(10N)(S2 OR S3)
S15 2 S ((S3 AND S4)OR S14)AND S11 AND S12 AND S13
S16 5 S (S11 OR S12)(S)S13
; show files

[File 256] **TecInfoSource** 82-2007/Sep


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15/3,K/1 **Links**
TecInfoSource

00162828 **Document Type:** Review

**Product Names: Microsoft Outlook 2003 (271671); PowerPoint 2003 (245893); Microsoft Word (005571); Microsoft Excel (018160)**

**Title:** 59 Ways to Make Software Do More
**Author:** Luhn, Robert
**Source:** PC World , v24 n9 p86(11) Sep 2006
ISSN: 0737-8939
**Homepage:** http://www.pcworld.com

**File Segment:** Review
**Record Type:** Product Analysis
**Revision Date:** 20070100

...not necessary. It is possible to get significant use from programs without continuously upgrading them. **Experts** have identified a number of ways that popular programs from major vendors can be made... ...performance tweaks for Microsoft's Excel spreadsheet program include using the fill handle to enter **data** in one step, automatically summarizing **data**, and expanding named range. For Microsoft PowerPoint 2003, performance can be improved by keeping presentation **files** small via turning off 'Allow Fast Saves.' It is also possible to build presentations in Word by applying a few styles to

the test and then moving the **file** to PowerPoint, where Word styles will be converted to the appropriate format. In Microsoft Outlook... ...headers only for messages over a certain size. It is also possible to limit the **return**-receipt **requests** to addresses specified by **users**.

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15/3,K/2 **Links**
TecInfoSource

00142069 **Document Type:** Review

**Product Names: Endeca ProFind (136018); Endeca InFront (085634); Endeca ProFind (136018)**

**Title:** Commerce-tested search tool bows
**Author:** Mears, Jennifer
**Source:** Network World , v19 n40 p8(1) Oct 7, 2002
ISSN: 0887-7661
**Homepage:** http://www.nwfusion.com

**File Segment:** Review
**Record Type:** Product Analysis
**Grade:** Product Analysis, No Rating
**Revision Date:** 20030530

...but ProFind can be used for managing structured and unstructured content in a business. Business **users** can search just about anything, including documents, enterprise **resource** planning (ERP) **data**, and Portable Document Format (PDF) content. ProFind extracts **data** from corporate **databases** and from unstructured content **resources**, including e-mail messages and Web pages, and then indexes it in the Navigation Engine. The **information** is searched with **guided** navigation features, which provides **users** with a list of subheads that assist in limiting the search. The subheads listed on... ...search screen change on the fly as the search goes forward. Endeca's spokesperson says **guided** navigation assists in protecting against the possibility of too- general searches that **return** too-long lists of choices, or too- specific **queries** that **return** nothing. With Endeca, if an engineer searches an automotive database for the specification for paint...

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16/3,K/1 **Links**
TecInfoSource

00162828 **Document Type:** Review

**Product Names: Microsoft Outlook 2003 (271671); PowerPoint 2003 (245893); Microsoft Word (005571); Microsoft Excel (018160)**

**Title:** 59 Ways to Make Software Do More
**Author:** Luhn, Robert
**Source:** PC World , v24 n9 p86(11) Sep 2006
ISSN: 0737-8939
**Homepage:** http://www.pcworld.com

**File Segment:** Review
**Record Type:** Product Analysis
**Revision Date:** 20070100

...not necessary. It is possible to get significant use from programs without continuously upgrading them. **Experts** have identified a number of ways that popular programs from major vendors can be made... ...performance tweaks for Microsoft's Excel spreadsheet program include using the fill handle to enter **data** in one step, automatically summarizing **data**, and expanding named range. For Microsoft PowerPoint 2003, performance can be improved by keeping presentation **files** small via turning off 'Allow Fast Saves.' It is also possible to build presentations in Word by applying a few styles to the test and then moving the **file** to PowerPoint, where Word styles will be converted to the appropriate format. In Microsoft Outlook... ...headers only for messages over a certain size. It is also possible to limit the **return**-receipt **requests** to addresses specified by **users**.

16/3,K/2 **Links**
TecInfoSource

00150411 **Document Type:** Review

**Product Names: Content Management (842265); Libraries (830066)**

**Title:** Creating an Internet Content Management System
**Author:** Sennema, Greg
**Source:** Computers in Libraries , v24 n1 p8(6) Jan 2004
ISSN: 1041-7915
**Homepage:** http://www.infotoday.com

**File Segment:** Review
**Record Type:** Product Analysis
**Grade:** Product Analysis, No Rating
**Revision Date:** 20040330

A digital **resources** and reference/instruction librarian for Calvin College and Calvin Theological Seminary describes the institutions' Hobbes ... ...assist librarians in finishing everyday tasks. Hobbes uses CGI scripts coded in Perl to store, **query**, and **return** results from **data** that is stored in various related SQL tables. The Web-enabled system allows librarians to easy manage **data** without having **knowledge** of Perl or SQL. They can be authenticated to the system via the college's... ...Other tabs described are Reference Desk,

Reference Desk Schedule, Library Statistics, Library Meeting Minutes, Library **Resources**, Library Hours, Library News, Database Maintenance, and Bookmarks. Because some **resources** and locations only made sense to Hobbes' creators (who built the system on the fly), textboxes that they included to explain the **resource** (including why it was created) will be more fully explained later.

16/3,K/3 **Links**
TecInfoSource.

00149119 **Document Type:** Review

**Product Names: E-Billing (839639); E-Payment (830248)**

**Title:** Electronic Billing, Payment, & Presentment: What Have We Learned?
**Author:** Cullen, Cheryl Dangel
**Source:** Digital Publishing Solutions , v5 n4 p18(7) Jul 2003
ISSN: 1529-2320
**Homepage:** http://www.dpsmagazine.com

**File Segment:** Review
**Record Type:** Product Analysis
**Grade:** Product Analysis, No Rating
**Revision Date:** 20031230

A panel of **experts** answers **questions** regarding EBPP (electronic billing, **payment**, and presentment). Issues considered include which companies use EBPP, advantages of EBPP, EBPP and **customer** retention management, the future of EBPP, the paperless society, and receptive markets. One **expert** says anyone who sends bills through 'the mail' should consider adding EBPP as a channel... ...key business requirement. Financial services companies are also adding e-presentment abilities and are seeking **customers** for such services to increase revenue. The primary reasons that **customers** buy EBPP software, says a spokesperson for BizCast, is to gain a competitive service advantage, which promotes increased **customer** satisfaction. Other important reasons are to reduce operational costs and to cut **customer** churn. Docucorp International uses a solution portfolio that includes **information** software, application service provider hosting, and professional services that allow companies to create, publish, manage, and archive complicated, **individualized information**. Most of the utility **clients** want to offer **customers** EBPP as an added billing option. In some instances, EBPP can help firms launch new ...

16/3,K/4 **Links**
TecInfoSource

00142069 **Document Type:** Review

**Product Names: Endeca ProFind (136018); Endeca InFront (085634); Endeca ProFind (136018)**

**Title:** Commerce-tested search tool bows
**Author:** Mears, Jennifer
**Source:** Network World , v19 n40 p8(1) Oct 7, 2002
ISSN: 0887-7661
**Homepage:** http://www.nwfusion.com

**File Segment:** Review
**Record Type:** Product Analysis
**Grade:** Product Analysis, No Rating
**Revision Date:** 20030530

...but ProFind can be used for managing structured and unstructured content in a business. Business **users** can search just about anything, including documents, enterprise **resource** planning (ERP) **data**, and Portable Document Format (PDF) content. ProFind extracts **data** from corporate **databases** and from unstructured content **resources**, including e-mail messages and Web pages, and then indexes it in the Navigation Engine. The **information** is searched with **guided** navigation features, which provides **users** with a list of subheads that assist in limiting the search. The subheads listed on... ...search screen change on the fly as the search goes forward. Endeca's spokesperson says **guided** navigation assists in protecting against the possibility of too- general searches that return too-long lists of choices, or too- specific **queries** that **return** nothing. With Endeca, if an engineer searches an automotive database for the specification for paint...

16/3,K/5 **Links**
TecInfoSource

00142015 **Document Type:** Review

**Product Names: One Step 4.0 (056359); Advisor 2.0 (137138); Endeca ProFind (136018)**

**Title:** Making online data easier to find
**Author:** Callaghan, Dennis
**Source:** eWeek , v19 n41 p16(1) Oct 14, 2002
ISSN: 1530-6283
**Homepage:** http://www.eweek.com

**File Segment:** Review
**Record Type:** Product Analysis
**Grade:** Product Analysis, No Rating
**Revision Date:** 20030530

iPhrase's One Step 4.0, Kaidara's **Advisor** 2.0, and Endeca's ProFind are new search and

navigation tools that make **information** easier to locate. OneStep 4.0 is a self-service search and navigation platform with ... ...new technology called Interaction Advantage. With a natural language interface, One Step 4.0 permits **users** to access **information resources** from inside and outside the enterprise, in order to **return** on-target responses to their **queries**, lead them to related **resources**, and cross-sell and upsell pertinent products and services. Many other new features of One... ...described, including expanded reporting and the ability to apply business rules to enhance interactions for **end users** and the enterprise. Kaidara **Advisor** 2.0 and Dialog work together, with **Advisor** 2.0 responsible for providing the knowledgebase in which **information** is stored, while Dialog provides the natural **query** interface with which **users ask** questions to gain access to the knowledgebase. **Advisor** captures and keeps expertise from an organization, but requires little work to constantly update. Dialog ... ...is an enterprise search and navigation tool that continuously refines its results based on the **user**'s first **query**. A library science concept called metarelational indices is used

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Set Items Description
S1 594973 S COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?
S2 11632763 S RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK
S3 601641 S QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???
S4 35060 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(RESPOND? ? OR RESPONSE? ? OR REPLY??? OR REPLIES OR ANSWER? ? OR ACKNOWLEDG? OR EXPLANATION? ? OR RESOLUTION? ? OR RESULT? ? OR SOLUTION? ? OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR FEEDBACK)
S5 2921 S (COMPENSAT??? OR PAY??? OR PAYMENT? ? OR REMIT? ? OR REMITT? OR PAID OR PAYOUT? ? OR PAY()OUT? ? OR RETURN? ? OR ROYALT?)(5N)(QUESTION? ? OR QUER??? OR INQUIR??? OR ENQUIR??? OR REQUEST? ? OR FIND???()OUT OR ASK???)
S6 2525775 S CUSTOMER? OR CLIENT? OR USER? OR END()USER? OR INDIVIDUAL? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR PERSON? ? OR REQUEST?? OR TRANSACTION? ? OR DEMAND??? OR ASK??? OR QUERY??? OR QUERIES OR INQUIR???
S7 1279598 S EXPERT? ? OR AUTHORITY? ? OR AUTHORITIES OR RESOURCE? ? OR GUIDE? ? OR ADVISOR? ?
S8 41455 S (STORE? ? OR STORING OR STORAGE OR ARCHIV?? OR RECORD OR RECORDING OR COLLECT??? OR MAINTAIN??? OR MAINTENANCE OR KEEP??? OR RETAIN??? OR SAVE? ? OR SAVING OR PRESERV??? OR PRESERVATION OR RETENTION OR HOLD??? OR

KEPT)(5N)(DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)()(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ?) OR INFORMATION(2N)MANAGEMENT)
S9 901544 S (INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?)(5N )(BASE? ? OR BANK? ? OR SET? ? OR FILE? ? OR TABLE? ? OR DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ?)
S10 8488762 S INFORMATION OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR KNOWLEDGE OR REPORT? ? OR NOTE? ?
S11 63030 S S9(S)S7
S12 335076 S S10(S)S7
S13 1805 S S6(S)S5
S14 64244 S S1(10N)(S2 OR S3)
S15 18 S ((S3 AND S4)OR S14)AND S11 AND S12 AND S13
S16 93 S (S11 OR S12)(S)S13
S17 64628 S S6(S)S1
S18 2 S S15 NOT PY>1999
S19 3091 S S17(S)(S11 OR S12)
S20 38 S S19(S)S8
S21 24 S S20 NOT PY>1999
; show files

[File 6] **NTIS** 1964-2007/Feb W1
(c) 2007 NTIS, Intl Cpyrght All Rights Res. All rights reserved.

[File 7] **Social SciSearch(R)** 1972-2007/Feb W1
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[File 34] **SciSearch(R) Cited Ref Sci** 1990-2007/Feb W1
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[File 94] **JICST-EPlus** 1985-2007/Feb W3
(c)2007 Japan Science and Tech Corp(JST). All rights reserved.
**File 94: UD200609W2 is the last update for 2006. UD200701W1 is the first update for 2007. The file is complete and up to date.*

[File 434] **SciSearch(R) Cited Ref Sci** 1974-1989/Dec
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18/3,k/1

Fulltext available through:
NTIS
(c) 2007 NTIS, Intl Cpyrght All Rights Res. All rights reserved.0555441 **NTIS Accession Number:** HRP-0007503/6/XAB
**Automated Multiphasic Health Screening. Usefulness to Practicing Physician**

Gitman, L.
Brookdale Hospital Center, Brooklyn, N.Y.
**Sponsor:** National Center for Health Services Research and Development, Rockville, Md.

1970 4p
Document Type: Journal article
**Journal Announcement:** GRAI7615
Pub. in New York State Jnl. of Medicine v70 n13 p1741-1744 1 Jul 70.
**NTIS Prices:** Not available NTIS
...providing preventive care to a population of varying socioeconomic status with no prepaid health insurance **resources**. The Brookdale program provides a **data base**, generated by a screening process utilizing modern technology, to be evaluated by the physician in the context of the **individual** he is examining. Components of the screening process include: audiometry; electrocardiogram, vectorcardiogram, and blood pressure... ...follow-up purposes, screenees are classified as urgent, nonurgent, or no significant abnormalities. Physicians are **asked** to **return** a form documenting the usefulness of the screening **data**; about 50 percent of the forms are returned. Reactions of screenees who live in poverty...

18/3,K/2 (Item 1 from file: 34)
Fulltext available through:
SciSearch(R) Cited Ref Sci

03871652 **Genuine Article#:** QN029 **No. References:** 1
**THE US NATIONAL PLANT GERMPLASM SYSTEM**

**Author:** SHANDS HL
**Corporate Source:** USDA ARS/BELTSVILLE//MD/20705
**Journal:** CANADIAN JOURNAL OF PLANT SCIENCE , 1995 , V 75 , N1 ( JAN ) , P 9-15
**ISSN:** 0008-4220
**Language:** ENGLISH **Document Type:** ARTICLE ( Abstract Available )
**Abstract:** ...Research Service (ARS) manages the National Plant Germplasm System (NPGS). The USDA's National Genetic **Resources** Program was created in 1990, using the NPGS as the model by which other life... ...documenting, and distributing germplasm to scientist users for research and breeding. The NPGS provides genetic **resources** to users at no cost but with a **request** to **return data** to incorporate in the Germplasm **Resources Information** Network (GRIN) **database**. The **database** is available as hard copy, diskette through PC-GRIN, and, for some crops, a CD-ROM disk. Service to **users** is the primary objective. The NPGS and 40 crop **advisory** committees exchange technical **information** on the most important conservation issues. Recent research advances at the National Seed Storage Laboratory...

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t s21/6,au,py/all

21/6,AU,PY/1 (Item 1 from file: 6) **Links**
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**Accession Number:** MIC-99-02028/XAB
**Summary of reported Atlantic salmon, Salmo salar, catches and sightings in British Columbia and adjacent waters in 1997**
( Canadian manuscript report of fisheries and aquatic sciences no. no. 2467. Annual publication )
Thomson, A. J. ; Candy, J. R.
c1998

21/6,AU,PY/2 (Item 2 from file: 6) **Links**
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**Accession Number:** PB98-502354/XAB
**Superfund Public Information System (SPIS) June 1998 (on CD-ROM)**
( Data file )
Jun 98

21/6,AU,PY/3 (Item 3 from file: 6) **Links**
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**Accession Number:** MIC-98-02692/XAB
**Summary of reported Atlantic salmon, Salmo salar, catches and sightings in British Columbia and adjacent waters in 1996**
( Canadian manuscript report of fisheries and aquatic sciences no. no. 2407. Annual publication )
Thomson, A. J. ; McKinnell, S.
c1997

21/6,AU,PY/4 (Item 4 from file: 6) **Links**
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**Superfund Public Information System (SPIS) (on CD-ROM)**
( Database )
Feb 98

21/6,AU,PY/5 (Item 5 from file: 6) **Links**
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1988618 **NTIS Accession Number:** MIC-96-07472
**Summary of reported Atlantic salmon (Salmo salar) catches and sightings in British Columbia and adjacent waters in 1995**
( Canadian manuscript report of fisheries and aquatic sciences no. no. 2357. Annual publication )
Thomson, A. J. ; McKinnell, S.
c1996

21/6,AU,PY/6 (Item 6 from file: 6) **Links**
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NTIS
1942669 **NTIS Accession Number:** MIC-96-01788
**Summary of reported Atlantic salmon (Salmo salar) catches and sightings in British Columbia and adjacent waters in 1994**
( Canadian manuscript report of fisheries and aquatic sciences no. no. 2304. Annual publication )
Thomson, A. J. ; McKinnell, S.
c1994

21/6,AU,PY/7 (Item 7 from file: 6) **Links**
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1867694 **NTIS Accession Number:** MIC-95-00805
**Summary of reported Atlantic salmon (Salmo salar) catches and sightings in British Columbia and adjacent waters in 1993**
( Canadian manuscript report of fisheries and aquatic sciences no. no. 2246 )
Thomson, A. J.
c1994

21/6,AU,PY/8 (Item 8 from file: 6) **Links**
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1812201 **NTIS Accession Number:** MIC-94-03147
**Summary of reported Atlantic salmon (Salmo salar) catches and sightings in British Columbia in 1992**
( Canadian manuscript report of fisheries and aquatic sciences no. no. 2215 )
Thomson, A. J. ; McKinnell, S. M.

c1993

21/6,AU,PY/9 (Item 9 from file: 6) **Links**
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1745617 **NTIS Accession Number:** TIB/B93-01383
**Experimentelle und theoretische Untersuchungen zur longitudinalen Uniformitaet des ZEUS-Kalorimeters mit punktfoermigen Praeparaten. (Experimental and theoretical studies on the longitudinal uniformity of the ZEUS calorimeter with point-shaped samples)**
( Diss )
Krebs, B.
Dec 92

21/6,AU,PY/10 (Item 10 from file: 6) **Links**
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1478825 **NTIS Accession Number:** AD-A214 585/2
**Access to Multiple Underlying Systems in Janus**
( Interim technical rept )
Resnik, P.
Sep 89

21/6,AU,PY/11 (Item 11 from file: 6) **Links**
Fulltext available through: Check for PDF Download Availability and Purchase
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1461834 **NTIS Accession Number:** PB89-226302
**Feasibility Study of Vessel Entry and Exit Behavior Using the Gulf of Mexico Shrimp Fishery Data Set from 1965-80**
( Technical memo )
Ward, J. M.
Jul 89

21/6,AU,PY/12 (Item 12 from file: 6) **Links**
Fulltext available through: Check for PDF Download Availability and Purchase
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1247615 **NTIS Accession Number:** NTN86-0379
**Processing Digital Imagery Data: Program processes remotely sensed, multispectral scanner data**
( NTIS Tech Note )

Apr 86

21/6,AU,PY/13 (Item 13 from file: 6) **Links**
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**The Development of a Computerized Regional Library System. Appendix 24**
( Final rept )
Kilgour, F. G. ; Davis, H. D.
Jun 73

21/6,AU,PY/14 (Item 14 from file: 6) **Links**
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**System Implications of Information Privacy**

Petersen, H. E. ; Turn, R.
Apr 67

21/6,AU,PY/15 (Item 1 from file: 7) **Links**
Social SciSearch(R)
(c) 2007 The Thomson Corp. All rights reserved.
03368368 **Genuine Article#:** 229VB **Number of References:** 18
**Title: Measures of effectiveness for governmental organizations**
**Author(s):** Gawande K (REPRINT); Wheeler T
, 1999

21/6,AU,PY/16 (Item 1 from file: 8) **Links**
Ei Compendex(R)
(c) 2007 Elsevier Eng. Info. Inc. All rights reserved.
07623823
**Title: Synchronized continuous media playback through the World Wide Web**

**Author:** Mayer-Patel, Ketan; Simpson, David; Wu, David; Rowe, Lawrence A.
**Conference Title:** Proceedings of the 1996 4th ACM International Multimedia Conference
**Publication Year:** 1996

21/6,AU,PY/17 (Item 2 from file: 8) **Links**
Ei Compendex(R)
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07077264
**Title: Job dependent dispatching scheme in a heterogeneous multiserver network**

**Author:** Ohta, Tsuyoshi; Watanabe, Takashi; Mizuno, Tadanori
**Publication Year:** 1994

21/6,AU,PY/18 (Item 3 from file: 8) **Links**
Ei Compendex(R)

05568359
**Title: NUCLEAR POWER IN DEVELOPING COUNTRIES.**

**Author:** Anon
**Publication Year:** 1987

21/6,AU,PY/19 (Item 1 from file: 34) **Links**
SciSearch(R) Cited Ref Sci

07964095 **Genuine Article#:** 229VB **Number of References:** 18
**Measures of effectiveness for governmental organizations**
( ABSTRACT AVAILABLE )
**Author:** Gawande K (REPRINT) ; Wheeler T
, 1999
**Publication date:** 19990100

21/6,AU,PY/20 (Item 2 from file: 34) **Links**
SciSearch(R) Cited Ref Sci

06268686 **Genuine Article#:** YF265 **Number of References:** 15
**Maintaining a hip registry for 25 years - Mayo Clinic experience**
( ABSTRACT AVAILABLE )
**Author:** Berry DJ (REPRINT) ; Kessler M; Morrey BF
, 1997
**Publication date:** 19971100

21/6,AU,PY/21 (Item 3 from file: 34) **Links**
SciSearch(R) Cited Ref Sci

04973801 **Genuine Article#:** UW530 **Number of References:** 16
**POLYNOMIAL GAMES AND DETERMINACY**
( Abstract Available )
**Author:** YAMAKAMI T
, 1996

21/6,AU,PY/22 (Item 4 from file: 34) **Links**
SciSearch(R) Cited Ref Sci

03638560 **Genuine Article#:** PU421 **Number of References:** 18
**A JOB DEPENDENT DISPATCHING SCHEME IN A HETEROGENEOUS MULTISERVER NETWORK**
( Abstract Available )
**Author:** OHTA T; WATANABE T; MIZUNO T
, 1994

21/6,AU,PY/23 (Item 5 from file: 34) **Links**
SciSearch(R) Cited Ref Sci

02951876 **Genuine Article#:** MR002 **Number of References:** 0
**EVOLVING APPROACHES TO MANAGEMENT OF QUALITY IN CLINICAL MICROBIOLOGY**
( Abstract Available )
**Author:** BARTLETT RC; MAZENSSULLIVAN M; TETREAULT JZ; LOBEL S; NIVARD J
, 1994

21/6,AU,PY/24 (Item 1 from file: 94) **Links**
JICST-EPlus

02236962 **JICST Accession Number:** 95A0018052 **File Segment:** JICST-E
**A Job Dependent Dispatching Scheme in a Heterogeneous Multiserver Network.**
OHTA T (1); WATANABE T (1); MIZUNO T (1)
(1) Shizuoka Univ., Hamamatsu-shi, JPN , 1994

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